

**STATE OFFICE OF ADMINISTRATIVE HEARINGS  
HEARINGS ACTIVITY REPORT (HARP)  
SEPTEMBER 1, 2020 – FEBRUARY 28, 2021**

**INTRODUCTION**

The mission of the State Office of Administrative Hearings (SOAH) is to serve as an independent, neutral forum for the State of Texas by providing fair and efficient hearings process and the opportunity for alternative dispute resolution proceedings, in accordance with Chapter 2003 of the Texas Government Code. This Hearings Activity Report (HARP) provides detailed information about the caseload handled by SOAH in carrying out its mission, including SOAH's associated cost of service, during the designated time period. HARP is prepared and submitted in accordance with Rider 5 of SOAH's appropriation bill pattern.

**Hearings Activity Report:** By May 1st and November 1st of each fiscal year, the State Office of Administrative Hearings (SOAH) shall submit to the Legislative Budget Board and the Governor a report detailing hearings activity conducted during the prior two fiscal year quarters. The report shall indicate in a format prescribed by the Legislative Budget Board, for each agency served by method of finance, the projected and actual person hours allocated to the agency's cases and the cost, both direct and indirect, of conducting the hearings. The report shall also indicate in a format prescribed by the Legislative Budget Board, for each agency served, the projected and actual number of cases received, the number of cases disposed, the number of administrative fine cases disposed, and the median number of days between the date a case is received by SOAH and the date the case is finally disposed, and any other information requested by the Legislative Budget Board during the reporting period. (H.B. 1, General Appropriations Act, 2020-2021 Biennium, Eighty-sixth Legislature, Regular Session, Article 8.)

**THE CONTENTS OF THE REPORT**

This volume of HARP covers the period September 1, 2020, through February 28, 2021.

HARP Part I, the Workload Summary, summarizes information by agency for the events measured. It includes Fiscal Year 2021 second half projections for cases received, cases disposed, number of administrative fine cases disposed, and projected median days at SOAH. These projections are based on the similar period for Fiscal Year 2020. Please note that Administrative License Revocation (ALR) cases are not included on this report.

HARP Part II, Summary of Services Provided, summarizes hours and costs by referring agency within each method of finance. It also contains the projected hours and costs for each agency for the second half of Fiscal Year 2021. These projections are based on amounts included in the Legislative Appropriations Request adjusted by the most current information available to SOAH. Please note for simplicity, the appeals of appraisal review board orders are listed under one agency code, 940. Each appeal, however, is counted separately, and time and costs are allocated to each appeal.

## **SUMMARY OF ACTIVITY FOR THE CURRENT PERIOD**

### **HARP Part I**

#### *ALR Cases:*

ALR cases received significantly increased to 15,932 as DPS worked through the backlog. Cases disposed were within the target range at 11,413 during this reporting period.

#### *General Docket Cases:*

General docket cases referred remained low in the first half at 1,484 received. Cases disposed were also low at 1,877, impacted by COVID-19 related continuances and the need to convert hearings from in-person to Zoom.

### **HARP Part II**

#### *Hourly Cost:*

SOAH's overall average cost for the current period is \$141.25 per ALJ billable hour, down from the prior reporting period of \$158.43. The first half of the year historically has a lower hourly rate than the second half. The projected rate for the second half is \$154.80. ALR work was at \$131.09, non-ALR general revenue (GR) was at \$146.97, and interagency contracts (IAC) averaged \$148.71 per hour. The rate swing by agency within fund in this reporting period was as low as \$131.09 and as high as \$164.96 per hour.

Fluctuations in hourly rates are directly attributable to the salary and classification mix of ALJs assigned to cases as well as overall hours worked on cases. SOAH does not assign ALJs to cases by funding source but by subject matter, by experience and expertise, and as dictated by the workload. As the funding source does not dictate the ALJ who works on a case, in any given period or for any given agency, the effect of rebalancing the caseload impacts the allocation of costs and thus the hourly rate.

## **HARP PART I - WORKLOAD SUMMARY: DEFINITION OF TERMS**

The table in this section lists each agency, identified by name and agency number, served during the reporting period, and provides a summary of the following measured events for those agencies, as applicable:

**NUMBER OF CASES PENDING AT START OF FISCAL YEAR** - Active cases pending at the beginning of the reporting period that were carried forward from the end of the prior fiscal year (or reporting period) into the next.

**NUMBER OF CASES RECEIVED** - Only cases initially docketed at SOAH during the reporting period that begins September 1 of each fiscal year (*i.e.*, it does not include pending cases filed in and carried forward from a prior fiscal year.) Therefore, if casework time is shown but no cases were received during the reporting period, this indicates the time worked was on a case initiated in a prior reporting period.

**NUMBER OF CASES DISPOSED** - Includes all matters resolved (*e.g.*, by proposal for decision, final order, settlement, or dismissal) during the reporting period irrespective of when the case was referred to SOAH. If the number of cases disposed exceeds the number of cases received, it indicates that some of the cases disposed during the reporting period were docketed at SOAH prior to September 1 of the fiscal year being reported.

**CUMULATIVE NUMBER OF CASES PENDING AT END OF REPORTING PERIOD** - The number of active cases pending at the close of the reporting period that will be carried forward into the next reporting period or fiscal year.

**NUMBER OF ADMINISTRATIVE FINE CASES DISPOSED** - The number of cases resolved in which an administrative fine or penalty was an issue in the proceeding. It does not necessarily reflect the number of cases in which an administrative fine was recommended or imposed, as the ALJ may have recommended or ruled against the imposition of a fine based on the evidence presented.

**MEDIAN DAYS AT SOAH** - Approximates the average time from filing to final disposition that cases were pending on the SOAH docket.

**TOTAL CASES WORKED** - Reflects the number of cases on which ALJs spent time during the reporting period.

## **HARP PART II - SUMMARY OF SERVICES PROVIDED: DEFINITION OF TERMS**

The table in this section lists by agency the total hours and costs, as described below, for the time period, sorted by method of finance.

**TOTAL HOURS** - The total amount of case-related time.

**TOTAL SALARIES** - Actual salary cost of all hours related to the respective agency or docket during the reporting period.

**COURT COST** - SOAH's total direct court costs (interpreters, court reporters, and transcripts) associated with conducting the hearing and performing other work on a particular case.

**TRAVEL COST** - SOAH's total direct travel costs (transportation, lodging, and meals) associated with conducting the hearing and performing other work on a particular case.

**TOTAL DIRECT** - Sum of Total Salaries, Court Cost, and Travel Cost.

**TOTAL INDIRECT** - The costs associated with supporting the hearings activity and allocated to each case on a pro rata basis. These costs include Docketing, Legal Services, Hearings Division support staff, and Hearings Division managers. Includes all non-case-related ALJ costs and all leave time taken.

**TOTAL ADMIN** - Reflects the total administrative costs allocated to each case on a pro rata basis. These costs include personnel and operating costs for Executive Office, Finance, General Counsel, Human Resources, and Information Technology.

**PROJECTED HOURS** - Projected hours for the related agency during the specified time frame.

**PROJECTED COST** - Projected cost attributable to the related agency during the specified time frame.

# HARP Part I - Workload Summary

Date Range: 09/01/2020 to 02/28/2021

| Agency Number | Agency Name                                  | Number of Cases Pending Start of Reporting Period | Number of Cases Received | Number of Cases Disposed | Cumulative Number of Cases Pending at End of Reporting Period | Number of Admin Fine Cases Disposed | Median Days at SOAH | Projections              |                          |                                      |                               |
|---------------|--|---|--------------------------|--------------------------|---|-------------------------------------|---------------------|--------------------------|--------------------------|--------------------------------------|-------------------------------|
|               |  |   |                          |                          |   |                                     |                     | Projected Cases Received | Projected Cases Disposed | Projected Number of Admin Fine Cases | Projected Median Days at SOAH |
| 100           | Texas Municipal Retirement System            | 0   | 1                        | 0                        | 1   | 0                                   | 0                   | 1                        | 0                        | 0                                    | 0                             |
| 302           | Attorney General                             | 61  | 123                      | 132                      | 52  | 0                                   | 7                   | 475                      | 417                      | 0                                    | 2                             |
| 304           | Comptroller of Public Accounts               | 94  | 104                      | 108                      | 90  | 0                                   | 99                  | 183                      | 177                      | 0                                    | 98                            |
| 307           | Secretary of State                           | 4   | 7                        | 7                        | 4   | 0                                   | 72                  | 12                       | 12                       | 0                                    | 50                            |
| 312           | State Securities Board                       | 5   | 5                        | 2                        | 8   | 0                                   | 185.5               | 3                        | 1                        | 0                                    | 402                           |
| 323           | Teacher Retirement System of Texas           | 2   | 0                        | 0                        | 2   | 0                                   | 0                   | 1                        | 2                        | 0                                    | 112.5                         |
| 327           | Employees Retirement System of Texas         | 4   | 3                        | 3                        | 4   | 0                                   | 189                 | 7                        | 11                       | 0                                    | 177                           |
| 329           | Texas Real Estate Commission                 | 9   | 9                        | 11                       | 7   | 1                                   | 165                 | 21                       | 17                       | 0                                    | 104                           |
| 336           | Texas County and District Retirement System  | 1   | 1                        | 1                        | 1   | 0                                   | 571                 | 0                        | 1                        | 0                                    | 126                           |
| 362           | Texas Lottery Commission                     | 17  | 59                       | 57                       | 19  | 0                                   | 41                  | 94                       | 80                       | 0                                    | 63                            |
| 405           | Department of Public Safety                  | 85  | 35                       | 98                       | 22  | 0                                   | 102                 | 40                       | 37                       | 0                                    | 68                            |
| 407           | Texas Commission on Law Enforcement          | 277   | 252                      | 126                      | 403   | 0                                   | 226.5               | 167                      | 164                      | 0                                    | 204                           |
| 450           | Department of Savings and Mortgage Lending   | 6   | 5                        | 10                       | 1   | 0                                   | 75                  | 8                        | 9                        | 1                                    | 84                            |
| 452           | Texas Department of Licensing and Regulation | 55  | 45                       | 51                       | 49  | 2                                   | 141                 | 74                       | 62                       | 1                                    | 117                           |

# HARP Part I - Workload Summary

Date Range: 09/01/2020 to 02/28/2021

| Agency Number | Agency Name                             | Number of Cases Pending Start of Reporting Period | Number of Cases Received | Number of Cases Disposed | Cumulative Number of Cases Pending at End of Reporting Period | Number of Admin Fine Cases Disposed | Median Days at SOAH | Projections              |                          |                                      |                               |
|---------------|---|---|--------------------------|--------------------------|---|-------------------------------------|---------------------|--------------------------|--------------------------|--------------------------------------|-------------------------------|
|               |   |   |                          |                          |   |                                     |                     | Projected Cases Received | Projected Cases Disposed | Projected Number of Admin Fine Cases | Projected Median Days at SOAH |
| 454           | Texas Department of Insurance           | 2583  | 177                      | 444                      | 2316  | 2                                   | 456                 | 715                      | 1101                     | 0                                    | 262                           |
| 456           | Board of Plumbing Examiners             | 0   | 2                        | 0                        | 2   | 0                                   | 0                   | 2                        | 0                        | 0                                    | 0                             |
| 457           | Texas State Board of Public Accountancy | 1   | 1                        | 1                        | 1   | 0                                   | 845                 | 0                        | 0                        | 0                                    | 0                             |
| 458           | Texas Alcoholic Beverage Commission     | 26  | 48                       | 58                       | 16  | 0                                   | 21                  | 25                       | 31                       | 0                                    | 166                           |
| 459           | Texas Board of Architectural Examiners  | 1   | 0                        | 1                        | 0   | 0                                   | 48                  | 3                        | 1                        | 0                                    | 85                            |
| 460           | Texas Board of Professional Engineers   | 1   | 0                        | 1                        | 0   | 1                                   | 916                 | 0                        | 0                        | 0                                    | 0                             |
| 466           | Office of Consumer Credit Commissioner  | 0   | 2                        | 0                        | 2   | 0                                   | 0                   | 1                        | 1                        | 0                                    | 81                            |
| 473           | Public Utility Commission of Texas      | 50  | 25                       | 29                       | 46  | 0                                   | 235                 | 25                       | 33                       | 0                                    | 172                           |
| 503           | Texas Medical Board                     | 28  | 26                       | 18                       | 36  | 0                                   | 235.5               | 26                       | 43                       | 0                                    | 136                           |
| 504           | State Board of Dental Examiners         | 14  | 5                        | 11                       | 8   | 0                                   | 202                 | 12                       | 11                       | 0                                    | 132                           |
| 507           | Texas Board of Nursing                  | 142   | 166                      | 176                      | 132   | 0                                   | 152                 | 211                      | 165                      | 0                                    | 105                           |
| 508           | Texas Board of Chiropractic Examiners   | 2   | 0                        | 1                        | 1   | 0                                   | 80                  | 1                        | 2                        | 0                                    | 122.5                         |
| 510           | Texas State Board of Podiatry Examiners | 0   | 1                        | 0                        | 1   | 0                                   | 0                   | 0                        | 0                        | 0                                    | 0                             |
| 513           | Texas Funeral Service Commission        | 0   | 1                        | 0                        | 1   | 0                                   | 0                   | 1                        | 3                        | 0                                    | 153                           |

# HARP Part I - Workload Summary

Date Range: 09/01/2020 to 02/28/2021

| Agency Number | Agency Name   | Number of Cases Pending Start of Reporting Period | Number of Cases Received | Number of Cases Disposed | Cumulative Number of Cases Pending at End of Reporting Period | Number of Admin Fine Cases Disposed | Median Days at SOAH | Projections              |                          |                                      |                               |
|---------------|---|---|--------------------------|--------------------------|---|-------------------------------------|---------------------|--------------------------|--------------------------|--------------------------------------|-------------------------------|
|               |   |   |                          |                          |   |                                     |                     | Projected Cases Received | Projected Cases Disposed | Projected Number of Admin Fine Cases | Projected Median Days at SOAH |
| 515           | Texas State Board of Pharmacy   | 4   | 2                        | 5                        | 1   | 1                                   | 373                 | 7                        | 4                        | 0                                    | 64.5                          |
| 522           | Executive Council of Physical Therapy and Occupational Therapy Department of Health | 1   | 0                        | 1                        | 0   | 0                                   | 451                 | 1                        | 0                        | 0                                    | 0                             |
| 529           | Health and Human Services Commission  | 392   | 144                      | 235                      | 301   | 2                                   | 296                 | 464                      | 376                      | 10                                   | 163                           |
| 530           | Department of Family and Protective Services  | 3   | 0                        | 0                        | 3   | 0                                   | 0                   | 0                        | 3                        | 0                                    | 1427                          |
| 537           | Department of State Health Services   | 10  | 5                        | 10                       | 5   | 1                                   | 241.5               | 16                       | 6                        | 1                                    | 68                            |
| 539           | Department of Aging and Disability Services   | 2   | 0                        | 1                        | 1   | 0                                   | 1379                | 0                        | 1                        | 0                                    | 1440                          |
| 551           | Department of Agriculture   | 3   | 0                        | 3                        | 0   | 1                                   | 163                 | 14                       | 13                       | 1                                    | 28                            |
| 582           | Texas Commission on Environmental Quality   | 33  | 22                       | 28                       | 27  | 4                                   | 198                 | 38                       | 52                       | 2                                    | 142                           |
| 601           | Texas Department of Transportation  | 11  | 3                        | 3                        | 11  | 1                                   | 253                 | 3                        | 0                        | 0                                    | 0                             |
| 608           | Texas Department of Motor Vehicles  | 71  | 72                       | 87                       | 56  | 0                                   | 96                  | 58                       | 51                       | 0                                    | 58                            |
| 644           | Texas Juvenile Justice Department   | 2   | 1                        | 1                        | 2   | 0                                   | 75                  | 2                        | 0                        | 0                                    | 0                             |
| 701           | Texas Education Agency  | 116   | 117                      | 147                      | 86  | 0                                   | 111                 | 186                      | 187                      | 0                                    | 79                            |
| 940           | Appraisal Review Board  | 6   | 14                       | 9                        | 11  | 0                                   | 99                  | 6                        | 5                        | 0                                    | 482                           |
| 957           | Barton Springs Edwards Aquifer  | 1   | 0                        | 1                        | 0   | 0                                   | 919                 | 0                        | 0                        | 0                                    | 0                             |

# HARP Part I - Workload Summary

Date Range: 09/01/2020 to 02/28/2021

| Agency Number                | Agency Name                                    | Number of Cases Pending Start of Reporting Period | Number of Cases Received | Number of Cases Disposed | Cumulative Number of Cases Pending at End of Reporting Period | Number of Admin Fine Cases Disposed | Median Days at SOAH | Projections              |                          |                                      |                               |
|------------------------------|--|---|--------------------------|--------------------------|---|-------------------------------------|---------------------|--------------------------|--------------------------|--------------------------------------|-------------------------------|
|                              |  |   |                          |                          |   |                                     |                     | Projected Cases Received | Projected Cases Disposed | Projected Number of Admin Fine Cases | Projected Median Days at SOAH |
| 966                          | Pecan Valley Groundwater Conservation District | 0   | 1                        | 0                        | 1   | 0                                   | 0                   | 0                        | 0                        | 0                                    | 0                             |
| <b>TOTAL FOR 43 AGENCIES</b> |  | <b>4123</b>                                       | <b>1484</b>              | <b>1877</b>              | <b>3730</b>   | <b>16</b>                           | <b>168</b>          | <b>2903</b>              | <b>3079</b>              | <b>16</b>                            | <b>167</b>                    |



**State Office of Administrative Hearings  
HARP Part II - SUMMARY OF SERVICES PROVIDED**

| Actual Hours and Expenses                                       |                        |              |                 |            |             |              |                |             |              | Projections                     |              |
|---|------------------------|--------------|-----------------|------------|-------------|--------------|----------------|-------------|--------------|---------------------------------|--------------|
| September 1, 2020 through February 28, 2021                     |                        |              |                 |            |             |              |                |             |              | March 1, 2021 - August 31, 2021 |              |
| Agy #   | Agency Name            | Billed Hours | Direct Salaries | Court Cost | Travel Cost | Total Direct | Total Indirect | Total Admin | Case Total   | Total Hours                     | Case Total   |
| <b>General Revenue Fund (Administrative License Revocation)</b> |                        |              |                 |            |             |              |                |             |              |                                 |              |
| Department of Public  |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 405   | Safety-ALR             | 15,016       | \$ 662,506      | \$ 1,323   | \$ 306      | \$ 664,136   | \$ 961,554     | \$ 342,723  | \$ 1,968,413 | 15,000                          | \$ 2,212,056 |
| <b>ALR Total</b>  |                        | 15,016       | \$ 662,506      | \$ 1,323   | \$ 306      | \$ 664,136   | \$ 961,554     | \$ 342,723  | \$ 1,968,413 | 15,000                          | \$ 2,212,056 |
| General Revenue Fund (General Docket)                           |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 307   | Secretary of State     | 64           | \$ 2,964        |            |             | \$ 2,964     | \$ 4,301       | \$ 1,466    | \$ 8,731     | 17                              | \$ 2,354     |
| 312   | State Securities Board | 46           | \$ 2,357        |            |             | \$ 2,357     | \$ 3,421       | \$ 1,056    | \$ 6,834     | 15                              | \$ 2,327     |
| Texas Workforce   |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 320   | Commission             |              |                 |            |             | \$ -         | \$ -           | \$ -        | \$ -         | 0                               | \$ -         |
| Teacher Retirement  |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 323   | System of Texas        | 19           | \$ 1,051        |            |             | \$ 1,051     | \$ 1,525       | \$ 428      | \$ 3,004     | 41                              | \$ 6,896     |
| Employees Retirement  |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 327   | System of Texas        | 47           | \$ 2,262        |            |             | \$ 2,262     | \$ 3,283       | \$ 1,073    | \$ 6,618     | 128                             | \$ 18,850    |
| Texas Department of Housing and Community Affairs               |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 332   |                        |              |                 |            |             |              |                |             |              | 48                              | \$ 7,330     |
| Texas Lottery   |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 362   | Commission             | 88           | \$ 4,630        | \$ 81      |             | \$ 4,711     | \$ 6,719       | \$ 2,014    | \$ 13,444    | 170                             | \$ 27,113    |
| Department of Public Safety                                     |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 405   |                        | 498          | \$ 24,805       | \$ 48      |             | \$ 24,853    | \$ 36,002      | \$ 11,366   | \$ 72,221    | 581                             | \$ 88,471    |
| Texas Commission on Law Enforcement                             |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 407   |                        | 1,812        | \$ 84,683       |            |             | \$ 84,683    | \$ 122,908     | \$ 41,350   | \$ 248,942   | 1,815                           | \$ 261,785   |
| Texas Department of Licensing and Regulation                    |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 452   |                        | 706          | \$ 34,885       |            |             | \$ 34,885    | \$ 50,632      | \$ 16,102   | \$ 101,619   | 597                             | \$ 90,215    |
| Texas Department of Insurance                                   |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 454   |                        | 998          | \$ 50,929       |            |             | \$ 50,929    | \$ 73,917      | \$ 22,778   | \$ 147,624   | 525                             | \$ 81,541    |
| Board of Plumbing Examiners                                     |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 456   |                        | 3            | \$ 138          |            |             | \$ 138       | \$ 200         | \$ 68       | \$ 407       | 80                              | \$ 11,396    |
| Texas Alcoholic Beverage Commission                             |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 458   |                        | 366          | \$ 19,357       |            |             | \$ 19,357    | \$ 28,095      | \$ 8,342    | \$ 55,794    | 646                             | \$ 103,544   |
| Texas Board of Professional Land Surveying                      |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 464   |                        |              |                 |            |             | \$ -         | \$ -           | \$ -        | \$ -         | 0                               | \$ -         |
| Public Utility Commission of Texas                              |                        |              |                 |            |             |              |                |             |              |                                 |              |
| 473   |                        | 1,237        | \$ 61,827       |            |             | \$ 61,827    | \$ 89,735      | \$ 28,233   | \$ 179,795   | 2,618                           | \$ 399,469   |

**State Office of Administrative Hearings  
HARP Part II - SUMMARY OF SERVICES PROVIDED**

| Actual Hours and Expenses   |  |   |                   |               |             |                   |                   |                   |                     | Projections                     |                     |
|-----------------------------|--|---|-------------------|---------------|-------------|-------------------|-------------------|-------------------|---------------------|---------------------------------|---------------------|
| Agy #                       | Agency Name  | September 1, 2020 through February 28, 2021 |                   |               |             |                   |                   |                   |                     | March 1, 2021 - August 31, 2021 |                     |
|                             |  | Billed Hours                                | Direct Salaries   | Court Cost    | Travel Cost | Total Direct      | Total Indirect    | Total Admin       | Case Total          | Total Hours                     | Case Total          |
| 476                         | Texas Racing Commission  | 0   | \$ 14             |               |             | \$ 14             | \$ 20             | \$ 6              | \$ 39               | 56                              | \$ 9,067            |
| 481                         | Texas Board of Professional Geoscientists                        |   |                   |               |             |                   |                   |                   |                     | 8                               | \$ 1,235            |
| 503                         | Texas Medical Board  | 213   | \$ 12,026         |               |             | \$ 12,026         | \$ 17,455         | \$ 4,861          | \$ 34,343           | 1,419                           | \$ 240,145          |
| 504                         | State Board of Dental Examiners                                  | 123   | \$ 6,587          |               |             | \$ 6,587          | \$ 9,561          | \$ 2,807          | \$ 18,955           | 304                             | \$ 49,110           |
| 507                         | Texas Board of Nursing   | 1,911                                       | \$ 101,607        |               |             | \$ 101,607        | \$ 147,472        | \$ 43,610         | \$ 292,689          | 1,000                           | \$ 160,839          |
| 508                         | Texas Board of Chiropractic Examiners                            | 8   | \$ 492            |               |             | \$ 492            | \$ 715            | \$ 183            | \$ 1,389            | 25                              | \$ 4,468            |
| 510                         | Texas Behavioral Health Executive Council                        | 8   | \$ 387            |               |             | \$ 387            | \$ 562            | \$ 183            | \$ 1,132            | 0                               | \$ -                |
| 513                         | Texas Funeral Service Commission                                 | 1   | \$ 68             |               |             | \$ 68             | \$ 98             | \$ 29             | \$ 194              | 55                              | \$ 8,984            |
| 514                         | Texas Optometry Board  |   |                   |               |             |                   |                   |                   |                     | 11                              | \$ 1,620            |
| 515                         | Texas State Board of Pharmacy                                    | 235   | \$ 12,463         |               |             | \$ 12,463         | \$ 18,089         | \$ 5,369          | \$ 35,921           | 90                              | \$ 14,430           |
| 520                         | Board of Examiners of Psychologists                              |   |                   |               |             |                   |                   |                   |                     | 201                             | \$ 31,019           |
| 522                         | Executive Council of Physical and Occupational Therapy Examiners | 45  | \$ 2,292          |               |             | \$ 2,292          | \$ 3,327          | \$ 1,033          | \$ 6,651            | 50                              | \$ 7,717            |
| 551                         | Department of Agriculture  | 26  | \$ 1,330          |               |             | \$ 1,330          | \$ 1,930          | \$ 599            | \$ 3,859            | 135                             | \$ 20,838           |
| 578                         | State Board of Veterinary Medical Examiners                      |   |                   |               |             | \$ -              | \$ -              | \$ -              | \$ -                | 40                              | \$ 6,173            |
| 601                         | Texas Department of Transportation                               | 153   | \$ 8,679          |               |             | \$ 8,679          | \$ 12,597         | \$ 3,481          | \$ 24,757           | 35                              | \$ 5,881            |
| 802                         | Parks and Wildlife Department                                    |   |                   |               |             | \$ -              | \$ -              | \$ -              | \$ -                | 10                              | \$ 1,543            |
| <b>General Docket Total</b> |  | <b>8,607</b>                                | <b>\$ 435,834</b> | <b>\$ 129</b> | <b>\$ -</b> | <b>\$ 435,963</b> | <b>\$ 632,564</b> | <b>\$ 196,436</b> | <b>\$ 1,264,963</b> | <b>10,697</b>                   | <b>\$ 1,662,008</b> |

**State Office of Administrative Hearings  
HARP Part II - SUMMARY OF SERVICES PROVIDED**

| Actual Hours and Expenses   |  |   |                 |            |             |              |                |             |            | Projections                     |            |
|-----------------------------|--|---|-----------------|------------|-------------|--------------|----------------|-------------|------------|---------------------------------|------------|
| Agy #                       | Agency Name                                  | September 1, 2020 through February 28, 2021 |                 |            |             |              |                |             |            | March 1, 2021 - August 31, 2021 |            |
|                             |  | Billed Hours                                | Direct Salaries | Court Cost | Travel Cost | Total Direct | Total Indirect | Total Admin | Case Total | Total Hours                     | Case Total |
| Inter Agency Contracts Fund |  |   |                 |            |             |              |                |             |            |                                 |            |
| 100                         | Texas Municipal Retirement System            | 1   | \$ 31           |            |             | \$ 31        | \$ 45          | \$ 11       | \$ 87      | 0                               | \$ -       |
| 302                         | Attorney General                             | 138   | \$ 6,477        |            |             | \$ 6,477     | \$ 9,400       | \$ 3,155    | \$ 19,033  | 278                             | \$ 41,700  |
| 304                         | Comptroller of Public Accounts               | 2,326                                       | \$ 134,069      | \$ 1,875   |             | \$ 135,944   | \$ 194,586     | \$ 53,076   | \$ 383,606 | 2,802                           | \$ 485,329 |
| 329                         | Texas Real Estate Commission                 | 167   | \$ 8,347        |            |             | \$ 8,347     | \$ 12,115      | \$ 3,812    | \$ 24,274  | 406                             | \$ 60,825  |
| 336                         | Texas County and District Retirement System  | 5   | \$ 286          |            |             | \$ 286       | \$ 416         | \$ 120      | \$ 822     | 0                               | \$ -       |
| 450                         | Department of Savings and Mortgage Lending   | 60  | \$ 3,330        |            |             | \$ 3,330     | \$ 4,833       | \$ 1,369    | \$ 9,532   | 62                              | \$ 10,343  |
| 454                         | Texas Department of Insurance                | 181   | \$ 9,931        |            |             | \$ 9,931     | \$ 14,414      | \$ 4,131    | \$ 28,476  | 250                             | \$ 41,298  |
| 457                         | Texas State Board of Public Accountancy      | 55  | \$ 2,958        |            |             | \$ 2,958     | \$ 4,293       | \$ 1,255    | \$ 8,506   | 101                             | \$ 16,402  |
| 459                         | Texas Board of Architectural Examiners       | 1   | \$ 62           |            |             | \$ 62        | \$ 90          | \$ 29       | \$ 181     | 9                               | \$ 1,275   |
| 460                         | Texas Board of Professional Engineers        | 45  | \$ 2,431        |            |             | \$ 2,431     | \$ 3,528       | \$ 1,021    | \$ 6,980   | 38                              | \$ 6,141   |
| 466                         | Office of Consumer Credit Commissioner       | 4   | \$ 203          |            |             | \$ 203       | \$ 295         | \$ 86       | \$ 583     | 33                              | \$ 4,950   |
| 473                         | Public Utility Commission of Texas           | 1,125                                       | \$ 55,835       |            |             | \$ 55,835    | \$ 81,039      | \$ 25,671   | \$ 162,545 | 934                             | \$ 140,025 |
| 529                         | Health and Human Services Commission         | 1,849                                       | \$ 85,202       | \$ 248     |             | \$ 85,450    | \$ 123,661     | \$ 42,206   | \$ 251,317 | 3,838                           | \$ 608,772 |
| 530                         | Department of Family and Protective Services |   |                 |            |             |              |                |             |            | 0                               | \$ -       |
| 537                         | Department of State Health Services          | 83  | \$ 4,064        |            |             | \$ 4,064     | \$ 5,899       | \$ 1,883    | \$ 11,846  | 89                              | \$ 14,117  |
| 539                         | Department of Aging and Disability Services  |   |                 |            |             |              |                |             |            | 0                               | \$ -       |
| 582                         | Texas Commission on Environmental Quality    | 2,073                                       | \$ 106,559      | \$ 1,620   |             | \$ 108,179   | \$ 154,658     | \$ 47,302   | \$ 310,138 | 910                             | \$ 136,425 |
| 608                         | Texas Department of Motor Vehicles           | 351   | \$ 17,304       |            |             | \$ 17,304    | \$ 25,115      | \$ 8,005    | \$ 50,425  | 398                             | \$ 59,625  |

**State Office of Administrative Hearings  
HARP Part II - SUMMARY OF SERVICES PROVIDED**

| Actual Hours and Expenses |   |   |                 |            |             |              |                |             |              | Projections                     |              |
|---------------------------|---|---|-----------------|------------|-------------|--------------|----------------|-------------|--------------|---------------------------------|--------------|
| Agy #                     | Agency Name   | September 1, 2020 through February 28, 2021 |                 |            |             |              |                |             |              | March 1, 2021 - August 31, 2021 |              |
|                           |   | Billed Hours                                | Direct Salaries | Court Cost | Travel Cost | Total Direct | Total Indirect | Total Admin | Case Total   | Total Hours                     | Case Total   |
| 644                       | Texas Juvenile Justice Department                   | 20  | \$ 951          |            |             | \$ 951       | \$ 1,380       | \$ 451      | \$ 2,782     | 15                              | \$ 2,250     |
| 701                       | Texas Education Agency                              | 927   | \$ 46,352       |            |             | \$ 46,352    | \$ 67,275      | \$ 21,157   | \$ 134,785   | 756                             | \$ 124,941   |
| 701                       | Texas Education Agency - IDEA                       | 4,400                                       | \$ 222,937      |            |             | \$ 222,937   | \$ 323,568     | \$ 100,418  | \$ 646,923   | 3,717                           | \$ 614,616   |
| 720                       | University of Texas System                          |   |                 |            |             | \$ -         | \$ -           | \$ -        | \$ -         | 0                               | \$ -         |
| 940                       | Appraisal Review Board                              | 44  | \$ 2,505        |            |             | \$ 2,505     | \$ 3,635       | \$ 1,004    | \$ 7,144     | 0                               | \$ -         |
| 952                       | Lost Pines Groundwater Conservation District        |   |                 |            |             | \$ -         | \$ -           | \$ -        | \$ -         | 0                               | \$ -         |
| 957                       | Barton Springs Edwards Aquifer                      | 6   | \$ 312          |            |             | \$ 312       | \$ 453         | \$ 143      | \$ 907       | 0                               | \$ -         |
| 962                       | Wintergarden Groundwater Conservation District      |   |                 |            |             | \$ -         | \$ -           | \$ -        | \$ -         | 0                               | \$ -         |
| 963                       | Texana Groundwater Conservation District            |   |                 |            |             | \$ -         | \$ -           | \$ -        | \$ -         | 0                               | \$ -         |
| 964                       | Kinney County Groundwater Conservation District     |   |                 |            |             | \$ -         | \$ -           | \$ -        | \$ -         | 0                               | \$ -         |
| 965                       | Post Oak Savannah Groundwater Conservation District |   |                 |            |             | \$ -         | \$ -           | \$ -        | \$ -         | 0                               | \$ -         |
| 966                       | Pecan Valley Groundwater Conservation District      | 1   | \$ 36           |            |             | \$ 36        | \$ 53          | \$ 17       | \$ 106       | 0                               | \$ -         |
| <b>IAC Fund Total</b>     |   | 13,860                                      | \$ 710,183      | \$ 3,743   | \$ -        | \$ 713,926   | \$ 1,030,750   | \$ 316,322  | \$ 2,060,999 | 14,632                          | \$ 2,369,033 |
| <b>Grand Total</b>        |   | 37,483                                      | \$ 1,808,523    | \$ 5,195   | \$ 306      | \$ 1,814,024 | \$ 2,624,868   | \$ 855,482  | \$ 5,294,374 | 40,329                          | \$ 6,243,097 |