LEGISLATIVE APPRORIATIONS REQUEST

for Fiscal Years 2020 and 2021

Submitted to the
Office of the Governor, Budget Division,
and the Legislative Budget Board

BY

STATE OFFICE OF ADMINISTRATIVE HEARINGS

AUGUST 7, 2018

TABLE OF CONTENTS

1.	Administrator's Statement	Page 1-3
	Organizational Chart	Page 1
	Certification of Dual Submission.	Page 1
	Budget Overview.	Page 1
2.	Summary of Request	
	Summary of Base Request by Strategy	2.APage 1-2
	Summary of Base Request by Method of Finance	2.B. Page 1-7
	Summary of Base Request by Object of Expense	2.C. Page 1
	Summary of Base Request Objective Outcomes	2.D. Page 1
	Summary of Exceptional Items Request	2.E. Page 1
	Summary of Total Request by Strategy	2.F. Page 1-2
	Summary of Total Request Objective Outcomes.	2.G. Page 1
3.	Strategy and Rider Revision Request	
	Strategy Request	3.A. Page 1-12
	Program-Level Request Schedule	
	Rider Revisions and Additions Request.	
4.	Exceptional Items	
	Exceptional Item Request Schedule	4.A. Page 1
	Exceptional Item Strategy Allocation Schedule.	
	Exceptional Item Strategy Request.	0
5.	Capital Budget	
	Capital Budget Project Schedule.	5.A. Page 1-5
6.	Supporting Schedules	
٠.	Historically Underutilized Business Supporting Schedule	6.A. Page 1-2
	Current Biennium Onetime Expenditure Schedule.	
	Estimated Revenue Collections Supporting Schedule.	•
	Percent Biennial Base Reduction Options.	_
	Till 60 4 4	

Administrator's Statement

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

INTRODUCTION

The State Office of Administrative Hearings (SOAH) was created by the 72nd Legislature to serve as a neutral, independent administrative hearings forum for the State of Texas. SOAH is governed by Chapter 2003 of the Texas Government Code, and its core purpose is to effectively separate the adjudicative function from the investigative, prosecutorial, and policymaking functions within the executive branch of state government. SOAH is charged with conducting all administrative hearings in contested cases under the Administrative Procedure Act for agencies that do not employ hearing officers, other administrative hearings as required or permitted by law, and alternative dispute resolution proceedings.

SOAH is headed by a Chief Administrative Law Judge (Chief ALJ), who is appointed by the Governor and subject to Senate confirmation. SOAH is headquartered in Austin, and the majority of its Administrative Law Judges (ALJs), staff, and hearing rooms are located in the William P. Clements Building. SOAH also has field offices in Corpus Christi, Dallas, El Paso, Fort Worth, Houston, Lubbock, and San Antonio, and SOAH utilizes a number of remote sites, in cooperation with other governmental bodies, which are primarily used for the administration of administrative license revocation (ALR) hearings throughout the state.

SOAH's substantive work is divided by subject matter into teams:

- 1. Alternative Dispute Resolution (ADR);
- 2. Administrative License Revocation and Field Enforcement;
- 3. IDEA (Individuals with Disabilities Education Act);
- 4. Economic:
- 5. Health Professions Licensing;
- Occupational Licensing;
- 7. Natural Resources:
- 8. Utilities: and
- Tax.

SUMMARY

SOAH's work consists of conducting administrative hearings and ADR proceedings upon referral by a governmental body. SOAH serves more than 50 agencies in a typical year, most of which are state agencies. In FY 2017, SOAH disposed of more than 29,000 cases.

In order to project workload for the coming biennium, SOAH develops estimates for case referrals and casework hours for each referring agency, based on the past three years of data and other known factors. SOAH then provides this information to the referring agency and gives the agency the opportunity to provide its perspective on the projections. After collaborating with the referring agencies, SOAH finalizes its workload projections for the coming biennium based on all known information.

SOAH has three methods of funding: General Revenue (GR), Interagency Contract (IAC), and appropriated receipts (a small fund used solely for coordinating the purchase of transcripts). The majority of SOAH's IACs fall within Government Code section 2003.024, which provides for a lump-sum contract based on projected workload.

Administrator's Statement

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

KEY ISSUES

The projected volume of caseload referrals for 2020-2021 represents a modest increase over the current biennium. However, even when the ultimate caseload volume remains fairly consistent, the nature of SOAH's workload is constantly evolving. Recent historical experience indicates that a higher percentage of SOAH's referrals represent cases that are larger, more complex, and more challenging. This includes cases that may require the assignment of more than one ALJ due to sheer size and complexity, as well as cases with statutory deadlines that are more immediate and inflexible than a typical case under the Administrative Procedure Act.

A number of referring agencies fund SOAH's work via IAC. Government Code section 2003.024 sets out the process by which SOAH and the referring agency collaborate on projected workload, informed by historical data, and further provides for the execution of a lump-sum IAC. This IAC amount is a function of the anticipated workload and SOAH's hourly rate. Pursuant to the statute, the hourly rate is set by SOAH, must sufficiently cover SOAH's full costs, and is subject to legislative review through the LAR process. SOAH's appropriation for 2018-2019 provides that the hourly rate should be based on actual costs as determined by the most recently published Hearing Activity Report (HARP), with a cap of \$128. SOAH's most recent HARP, published May 1, 2018, puts SOAH's actual costs at \$150 per hour. Thus, SOAH is requesting this rate as a rider in its LAR and advised the referring agencies of the estimated hourly rate for 2020-2021. In the event the hourly rate of \$150 is modified in the rider, SOAH has requested a contingency exceptional item for General Revenue funding to cover the funding shortfall.

As noted in the agency's current and prior Strategic Plans, the modernization and professionalization of SOAH's information technology resources are a high priority, particularly as relates to preparation for successful implementation of an integrated case management system. SOAH was appropriated funds for an integrated case management system and plans to initiate the procurement during FY 2019. This system will constitute an automated solution for key functions at SOAH, including electronic filing and case management.

BASE REDUCTION

The agency's approach to preparing the ten-percent General Revenue reduction options centered on employee attrition, as employee salaries and wages constitute 84% of SOAH's total budget.

EXEMPT POSITIONS

The Chief ALJ is the only exempt position within SOAH. SOAH is not requesting to increase the number of such positions or otherwise seeking any change that would affect exempt position count.

BACKGROUND CHECKS

For attorney positions, SOAH verifies that applicants are in good standing with the State Bar of Texas. For information technology employees, SOAH exercises its authority to conduct criminal background checks, pursuant to Chapter 411 of the Texas Government Code. If applicable to the position, SOAH also checks an applicant's driving record at the point of hire and annually thereafter.

Administrator's Statement

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

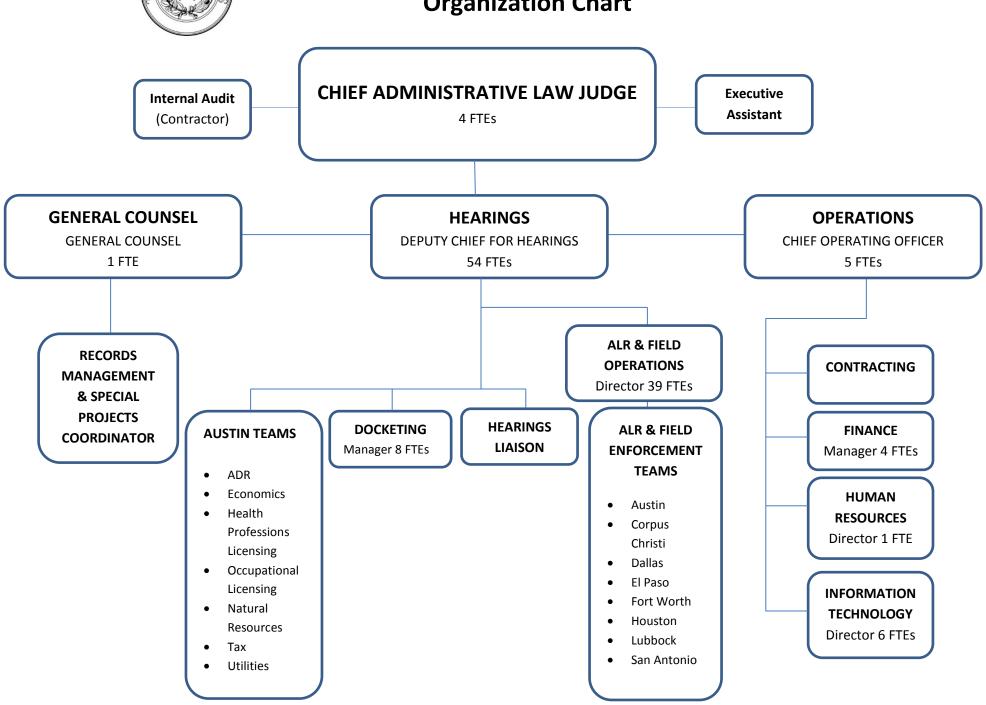
360 State Office of Administrative Hearings

TRANSITION TO CAPPS

SOAH has already transitioned to the following modules in the State's Centralized Accounting and Payroll/Personnel System (CAPPS): Financials (September 2016), Human Resources/Payroll (July 2017), Performance Management (December 2017), and Recruit (May 2018). The next anticipated transition is to the Learn module, but the timeframe for that transition has not yet been established.



STATE OFFICES OF ADMINISTRATIVE HEARINGS Organization Chart



State Office of Administrative Hearings

Functional Units

General Counsel:

- Intergovernmental Relations
- Legal Activities of the Agency
- Legislative Matters
- Public Information Officer
- Records Management
- Spokesperson for Public and Media

Hearings:

- Alternative Dispute Resolution
- Contested Case Hearings
- Docketing
- Field Operations

Operations:

- Contracting, Purchasing, and HUB Coordinator
- Accounting and Budget
- Continuity of Operations Plan
- Human Resources
- Information Technology
- Internal Audit Oversight



CERTIFICATE

Agency Name: <u>STATE OFFICES OF ADMINISTRATIVE HEARINGS</u>

This is to certify that the information contained in the agency Legislative Appropriations Request filed with the Legislative Budget Board (LBB) and the Governor's Office Budget Division (Governor's Office) is accurate to the best of my knowledge and the electronic submission to the LBB via the Automated Budget and Evaluation System of Texas (ABEST) and the PDF file submitted via the LBB Document Submission application are identical.

Additionally, should it become likely at any time that unexpected balances will accrue for any account, the LBB and the Governor's Office will be notified in writing in accordance with Article IX, Section 7.01 (2018-19 GAA).

Chief Executive Officer or Presiding Judge	Board or Commission Chair
Signature Lesli Ginn	Signature
Printed Name	Printed Name
Printed Name Chief Administrate Law Idge Title	Title
7 / 7 / 9 Date	Date
Chief Financial Officer	
Signature Ludu	
Kimberly Oudish	
Chief Operating Officer	
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Budget Overview - Biennial Amounts

86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

			360 Sta	te Office of Adm	ninistrative Hearin	igs					
	GENERAL REVE	ENUE FUNDS		Appropriation Ye		L FUNDS	OTHER F	FUNDS	ALL FU		EXCEPTIONAL ITEM FUNDS
	2018-19	2020-21	2018-19	2020-21	2018-19	2020-21	2018-19	2020-21	2018-19	2020-21	2020-21
Goal: 1. Provide for a Fair and Efficient Administrative Hearings Process 1.1.1. Conduct Hearings 1.2.1. Conduct Alt Dispute Resolution Total, Goal	13,157,580 278,298 13,435,878	11,763,132 297,162 12,060,294					7,966,159 182,723 8,148,882	8,128,612 201,306 8,329,918	21,123,739 461,021 21,584,760	19,891,744 498,468 20,390,212	1,417,416 1,417,416
Goal: 2. Indirect Administration											
2.1.1. Indirect Administration	2,125,252	2,205,836					1,578,414	1,494,282	3,703,666	3,700,118	
Total, Goal	2,125,252	2,205,836					1,578,414	1,494,282	3,703,666	3,700,118	
Total, Agency	15,561,130	14,266,130					9,727,296	9,824,200	25,288,426	24,090,330	1,417,416
Total FTEs									123.0	123.0	0.0

2.A. Summary of Base Request by Strategy

86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

Goal / Objective / STRATEGY	Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021
1 Provide for a Fair and Efficient Administrative Hearings Process					
1Ensure that All Hearings are Conducted in a Fair and Impartial	Manner				
1 CONDUCT HEARINGS	9,484,935	9,600,943	11,522,796	9,945,872	9,945,872
2 Provide an Opportunity for Alternative Dispute Resolution Proce	edings				
1 CONDUCT ALT DISPUTE RESOLUTION	245,257	215,687	245,334	249,234	249,234
TOTAL, GOAL 1	\$9,730,192	\$9,816,630	\$11,768,130	\$10,195,106	\$10,195,106
2 Indirect Administration					
1 Indirect Administration					
1 INDIRECT ADMINISTRATION	1,778,314	1,853,058	1,850,608	1,850,059	1,850,059
TOTAL, GOAL 2	\$1,778,314	\$1,853,058	\$1,850,608	\$1,850,059	\$1,850,059
TOTAL, AGENCY STRATEGY REQUEST	\$11,508,506	\$11,669,688	\$13,618,738	\$12,045,165	\$12,045,165
TOTAL, AGENCY RIDER APPROPRIATIONS REQUEST*				\$0	\$0
GRAND TOTAL, AGENCY REQUEST	\$11,508,506	\$11,669,688	\$13,618,738	\$12,045,165	\$12,045,165

2.A. Summary of Base Request by Strategy

86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

Goal / Objective / STRATEGY	Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021
METHOD OF FINANCING:					
General Revenue Funds:					
1 General Revenue Fund	7,217,127	6,924,484	8,636,646	7,133,065	7,133,065
SUBTOTAL	\$7,217,127	\$6,924,484	\$8,636,646	\$7,133,065	\$7,133,065
Other Funds:					
666 Appropriated Receipts	52,818	60,000	100,000	80,000	80,000
777 Interagency Contracts	4,238,561	4,685,204	4,882,092	4,832,100	4,832,100
SUBTOTAL	\$4,291,379	\$4,745,204	\$4,982,092	\$4,912,100	\$4,912,100
TOTAL, METHOD OF FINANCING	\$11,508,506	\$11,669,688	\$13,618,738	\$12,045,165	\$12,045,165

^{*}Rider appropriations for the historical years are included in the strategy amounts.

86th Regular Session, Agency Submission, Version 1 $\,$

Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 360	Agency name: State Office o	f Administrative Hear	rings		
METHOD OF FINANCING	Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021
GENERAL REVENUE					
1 General Revenue Fund REGULAR APPROPRIATIONS					
Regular Appropriations from MOF Table (2016-17	GAA) \$7,461,384	\$0	\$0	\$0	\$0
Regular Appropriations from MOF Table (2018-19	GAA) \$0	\$7,141,646	\$7,141,646	\$0	\$0
Regular Appropriations from MOF Table (2020-21	GAA) \$0	\$0	\$0	\$7,133,065	\$7,133,065
RIDER APPROPRIATION					
Art IX, Sec 18.03 (b) Centralized Accounting and P	Payroll/Personnel Systems Deployme \$125,559	ents (2016-1' \$0	\$0	\$0	\$0
Art IX, Sec 18.03 (e) Centralized Accounting and P	Payroll/Personnel Systems Deploymer \$302,941	nts (2016-1' \$0	\$0	\$0	\$0
Art. IX, Sec. 14.03(i), Limitation on Expenditures -	- Capital Budget (2016-17 GAA) \$1,220,000	\$0	\$0	\$0	\$0

8/7/2018 3:15:30PM

86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

- Tallonanto Dua	get and Evaluation Syste	cin or reads (ribbot)			
Agency code: 360 Agency nam	ne: State Office of	of Administrative Hear	rings		
METHOD OF FINANCING	Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021
GENERAL REVENUE Comments: This UB is for the Case Management System.					
Article VIII, Rider 9 UB and Capital Authority (2018-19 GAA)	\$(1,420,000)	\$1,420,000	\$0	\$0	\$0
Comments: This UB is for the Case Management System.					
Article VIII, Rider 9 UB and Capital Authority (2018-19 GAA)	\$0	\$(1,420,000)	\$1,420,000	\$0	\$0
Comments: This UB is for the Case Management System.					
Art. IX, Sec. 14.03(i), Limitation on Expenditures - Capital Budge	t (2018-19 GAA) \$0	\$(75,000)	\$75,000	\$0	\$0
Comments: This UB is for the Case Management System.					
Art. IX, Sec. 14.03(i), Limitation on Expenditures - Capital Budge	t (2016-17 GAA) \$5,956	\$0	\$0	\$0	\$0
Comments: This UB is for PC Replacements					
TRANSFERS					

Art IX, Sec 18.02 Salary Increases for General State Employees (2016-17 GAA)

8/7/2018 3:15:30PM

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 360	Agency name:	State Office of	of Administrative Hearing	s		
METHOD OF FINANCING		Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021
CENED AL DEVENUE						
GENERAL REVENUE		\$167,234	\$0	\$0	\$0	\$0
		+, 	4 ·	**	**	**
LAPSED APPROPRIATIONS						
Lapse Committed						
1		\$(211,183)	\$(142,162)	\$0	\$0	\$0
Art IX, Sec 18.03 (e) Centralize	d Accounting and Payroll/Personnel S	ystems Deployme	ents (2016-1'			
, , , ,	5 ,	\$(186,467)	\$0	\$0	\$0	\$0
Savings due to Hiring Freeze						
		\$(248,297)	\$0	\$0	\$0	\$0
TOTAL C ID E I						
TOTAL, General Revenue Fund		\$7,217,127	\$6,924,484	\$8,636,646	\$7,133,065	\$7,133,065
TOTAL, ALL GENERAL REVENUE		05.015.105	00001101	00.626.646	05 122 075	OF 122 0 CF
		\$7,217,127	\$6,924,484	\$8,636,646	\$7,133,065	\$7,133,065

OTHER FUNDS

666 Appropriated Receipts

REGULAR APPROPRIATIONS

Regular Appropriations from MOF Table (2016-17 GAA)

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency code	e: 360	Agency name:	State Office of	f Administrative Hearings	3		
METHOD OI	F FINANCING		Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021
OTHER F	<u>FUNDS</u>		\$120,000	\$0	\$0	\$0	\$0
	Regular Appropriations from MOI	F Table (2018-19 GAA)	\$0	\$100,000	\$100,000	\$0	\$0
	Regular Appropriations from MOI	F Table (2020-21 GAA)	\$0	\$0	\$0	\$80,000	\$80,000
	LAPSED APPROPRIATIONS						
	Revenue Not Collected		\$(67,182)	\$(40,000)	\$0	\$0	\$0
TOTAL,	Appropriated Receipts		\$52,818	\$60,000	\$100,000	\$80,000	\$80,000
	Interagency Contracts REGULAR APPROPRIATIONS						
	Regular Appropriations from MOI		\$3,431,567	\$0	\$0	\$0	\$0
	Regular Appropriations from MOI	F Table (2018-19 GAA)					

Regular Appropriations from MOF Table (2018-19 GAA)

86th Regular Session, Agency Submission, Version 1 $\,$

Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 360 Agency name:	State Office of Administrative Hearings					
METHOD OF FINANCING	Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021	
OTHER FUNDS	\$0	\$4,390,852	\$4,390,852	\$0	\$0	
Regular Appropriations from MOF Table (2020-21 GAA)	\$0	\$0	\$0	\$4,832,100	\$4,832,100	
RIDER APPROPRIATION						
Excess Collected Revenue, Article IX sec. 8.02(a) (2016-17 GAA)	\$528,258	\$0	\$0	\$0	\$0	
Excess Collected Revenue, Article IX sec. 8.02(a) (2018-19 GAA)	\$0	\$401,597	\$491,240	\$0	\$0	
LAPSED APPROPRIATIONS						
Savings due to Hiring Freeze	\$(158,747)	\$0	\$0	\$0	\$0	
Lapse Collected	\$0	\$(107,245)	\$0	\$0	\$0	
UNEXPENDED BALANCES AUTHORITY						

UNEXPENDED BALANCES AUTHORITY

Art VIII, SOAH Rider 5 (2016-17 GAA)

8/7/2018 3:15:30PM

2.B. Summary of Base Request by Method of Finance

86th Regular Session, Agency Submission, Version 1 $\,$

Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 360	Agency name: State Office	ce of Administrative Hea	rings		
METHOD OF FINANCING	Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021
OTHER FUNDS					
	\$437,483	\$0	\$0	\$0	\$0
TOTAL, Interagency Contracts					
,	\$4,238,561	\$4,685,204	\$4,882,092	\$4,832,100	\$4,832,100
TOTAL, ALL OTHER FUNDS					
-	\$4,291,379	\$4,745,204	\$4,982,092	\$4,912,100	\$4,912,100
GRAND TOTAL	\$11,508,506	\$11,669,688	\$13,618,738	\$12,045,165	\$12,045,165

8/7/2018 3:15:30PM

2.B. Summary of Base Request by Method of Finance

86th Regular Session, Agency Submission, Version 1 $\,$

Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 360	Agency name: State Office o	f Administrative Heari	ings		
METHOD OF FINANCING	Exp 2017	Est 2018	Bud 2019	Req 2020	Req 2021
FULL-TIME-EQUIVALENT POSITIONS					
REGULAR APPROPRIATIONS					
Regular Appropriations from MOF Table (2016-17 GAA)	123.0	0.0	0.0	0.0	0.0
Regular Appropriations from MOF Table (2018-19 GAA)	0.0	123.0	123.0	123.0	123.0
RIDER APPROPRIATION					
Art IX, Sec 18.03 Centralized Accounting and Payroll/Personnel Systems Development (2016-17 GAA)	1.0	0.0	0.0	0.0	0.0
LAPSED APPROPRIATIONS					
Vacancy Equivalents	(5.4)	(11.2)	0.0	0.0	0.0
Savings due to Hiring Freeze	(6.7)	0.0	0.0	0.0	0.0
TOTAL, ADJUSTED FTES	111.9	111.8	123.0	123.0	123.0

NUMBER OF 100% FEDERALLY FUNDED FTEs

2.C. Summary of Base Request by Object of Expense

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

OBJECT OF EXPENSE	Exp 2017	Est 2018	Bud 2019	BL 2020	BL 2021
1001 SALARIES AND WAGES	\$8,740,513	\$8,703,913	\$9,595,261	\$9,745,751	\$9,745,751
1002 OTHER PERSONNEL COSTS	\$466,345	\$525,950	\$431,635	\$418,853	\$418,853
2001 PROFESSIONAL FEES AND SERVICES	\$45,822	\$133,164	\$91,750	\$45,000	\$45,000
2003 CONSUMABLE SUPPLIES	\$22,031	\$30,364	\$36,300	\$31,408	\$31,408
2004 UTILITIES	\$82,866	\$97,807	\$157,133	\$157,133	\$157,133
2005 TRAVEL	\$98,333	\$100,185	\$108,790	\$100,868	\$100,868
2006 RENT - BUILDING	\$271,723	\$297,686	\$320,500	\$330,968	\$330,968
2007 RENT - MACHINE AND OTHER	\$17,683	\$32,388	\$30,254	\$33,750	\$33,750
2009 OTHER OPERATING EXPENSE	\$1,694,138	\$1,670,477	\$1,277,115	\$1,181,434	\$1,181,434
5000 CAPITAL EXPENDITURES	\$69,052	\$77,754	\$1,570,000	\$0	\$0
OOE Total (Excluding Riders) OOE Total (Riders)	\$11,508,506	\$11,669,688	\$13,618,738	\$12,045,165	\$12,045,165
Grand Total	\$11,508,506	\$11,669,688	\$13,618,738	\$12,045,165	\$12,045,165

2.D. Summary of Base Request Objective Outcomes

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation system of Texas (ABEST)

360 State Office of Administrative Hearings

Goal/ Obje	ective / Outcome	Exp 2017	Est 2018	Bud 2019	BL 2020	BL 2021
	de for a Fair and Efficient Administrative Hearings Process Ensure that All Hearings are Conducted in a Fair and Impart	tial Manner				
KEY	1 Percentage of Participants Surveyed Satisfied wi	ith Overall Process				
		88.49%	92.00%	92.00%	92.00%	92.00%
KEY	2 % of Proposed Tax Decisions Issued within 60 D	ays of Record Closing				
2 .	Provide an Opportunity for Alternative Dispute Resolution Pr	100.00% roceedings	100.00%	100.00%	100.00%	100.00%
KEY	1 Percentage of Participants Surveyed Satisfied wi	ith Overall ADR Process				
		97.00%	94.00%	94.00%	94.00%	94.00%

2.E. Summary of Exceptional Items Request

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: **8/7/2018**TIME: **3:15:30PM**

Agency code: 360 Agency name: State Office of Administrative Hearings

		2020		2021			Biennium	
Priority Item	GR and GR/GR Dedicated	All Funds FTEs	GR and GR Dedicated	All Funds	FTEs	GR and GR Dedicated	All Funds	
1 GR Subsidy to IAC	\$708,708	\$708,708	\$708,708	\$708,708		\$1,417,416	\$1,417,416	
Total, Exceptional Items Request	\$708,708	\$708,708	\$708,708	\$708,708		\$1,417,416	\$1,417,416	
Method of Financing								
General Revenue - Dedicated	\$708,708	\$708,708	\$708,708	\$708,708		\$1,417,416	\$1,417,416	
Federal Funds Other Funds								
	\$708,708	\$708,708	\$708,708	\$708,708		\$1,417,416	\$1,417,416	

Full Time Equivalent Positions

Number of 100% Federally Funded FTEs

2.F. Summary of Total Request by Strategy

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: 8/7/2018 TIME: 3:15:31PM

Agency code: 360 Agency name: State Office	e of Administrative	Hearings				
Goal/Objective/STRATEGY	Base 2020	Base 2021	Exceptional 2020	Exceptional 2021	Total Request 2020	Total Request 2021
1 Provide for a Fair and Efficient Administrative Hearings Process						
1 Ensure that All Hearings are Conducted in a Fair and Impartial Ma						
1 CONDUCT HEARINGS	\$9,945,872	\$9,945,872	\$708,708	\$708,708	\$10,654,580	\$10,654,580
2 Provide an Opportunity for Alternative Dispute Resolution Proceedi						
1 CONDUCT ALT DISPUTE RESOLUTION	249,234	249,234	0	0	249,234	249,234
TOTAL, GOAL 1	\$10,195,106	\$10,195,106	\$708,708	\$708,708	\$10,903,814	\$10,903,814
2 Indirect Administration						
1 Indirect Administration						
1 INDIRECT ADMINISTRATION	1,850,059	1,850,059	0	0	1,850,059	1,850,059
TOTAL, GOAL 2	\$1,850,059	\$1,850,059	\$0	\$0	\$1,850,059	\$1,850,059
TOTAL, AGENCY STRATEGY REQUEST	\$12,045,165	\$12,045,165	\$708,708	\$708,708	\$12,753,873	\$12,753,873
TOTAL, AGENCY RIDER APPROPRIATIONS REQUEST						
GRAND TOTAL, AGENCY REQUEST	\$12,045,165	\$12,045,165	\$708,708	\$708,708	\$12,753,873	\$12,753,873

2.F. Summary of Total Request by Strategy

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE:

8/7/2018

TIME: **3:15:31PM**

Agency code: 360	Agency name:	State Office of Administrative	e Hearings				_
Goal/Objective/STRATEGY		Base 2020	Base 2021	Exceptional 2020	Exceptional 2021	Total Request 2020	Total Request 2021
General Revenue Funds:							
1 General Revenue Fund		\$7,133,065	\$7,133,065	\$708,708	\$708,708	\$7,841,773	\$7,841,773
		\$7,133,065	\$7,133,065	\$708,708	\$708,708	\$7,841,773	\$7,841,773
Other Funds:							
666 Appropriated Receipts		80,000	80,000	0	0	80,000	80,000
777 Interagency Contracts		4,832,100	4,832,100	0	0	4,832,100	4,832,100
		\$4,912,100	\$4,912,100	\$0	\$0	\$4,912,100	\$4,912,100
TOTAL, METHOD OF FINANCING		\$12,045,165	\$12,045,165	\$708,708	\$708,708	\$12,753,873	\$12,753,873
FULL TIME EQUIVALENT POSITION	NS	123.0	123.0	0.0	0.0	123.0	123.0

2.G. Summary of Total Request Objective Outcomes

Date: 8/7/2018
Time: 3:15:31PM

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation system of Texas (ABEST)

Agency co	ode: 360 Agency	name: State Office of Admir	nistrative Hearings			
Goal/ Obje	BL 2020	BL 2021	Excp 2020	Excp 2021	Total Request 2020	Total Request 2021
1 1	Provide for a Fair and Efficient Admin Ensure that All Hearings are Conducted	· ·	nner			
KEY	1 Percentage of Participants Surv	eyed Satisfied with Overall P	rocess			
	92.00%	92.00%			92.00%	92.00%
KEY	2 % of Proposed Tax Decisions Iss	sued within 60 Days of Recor	d Closing			
	100.00%	100.00%			100.00%	100.00%
2	Provide an Opportunity for Alternative	Dispute Resolution Proceedi	ngs			
KEY	1 Percentage of Participants Surv	eyed Satisfied with Overall A	DR Process			
	94.00%	94.00%			94.00%	94.00%

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 1 Provide for a Fair and Efficient Administrative Hearings Process

OBJECTIVE: 1 Ensure that All Hearings are Conducted in a Fair and Impartial Manner

STRATEGY: 1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

Service Categories:

Service: 01

Income: A.2 Ag

Age: B.3

CODE DESCRIPTION	Exp 2017	Est 2018	Bud 2019	BL 2020	BL 2021
Output Measures:					
KEY 1 Number of Hours Billed (General Docket Hearings and ALR	79,684.75	71,155.00	80,708.00	80,400.00	80,400.00
Hearings)					
KEY 2 Number of Administrative License Revocation Cases	23,201.00	19,883.00	25,000.00	25,000.00	25,000.00
Disposed					
KEY 3 Number of General Docket Cases Disposed	6,079.00	5,400.00	4,500.00	3,900.00	3,900.00
KEY 4 Percent of Available Administrative Law Judge Time Spent	82.56%	79.00 %	75.00 %	75.00 %	75.00 %
on Case Work					
5 Percent of Case Time Spent on General Docket (Non-ALR)	67.56%	68.00 %	66.60 %	66.00 %	66.00 %
Cases					
KEY 6 # of Proposals for Decision Related to Tax Hearings Issued	441.00	400.00	400.00	400.00	400.00
by ALJs					
Efficiency Measures:					
KEY 1 Average # of Days from Close of Record to PFD Issuance	19.71	18.20	30.00	40.00	40.00
KEY 2 Median Number of Days to Dispose Case	80.00	80.00	75.00	75.00	75.00
KEY 3 Avg Days to Issue Proposed Tax Decision Following	11.94	21.00	9.00	9.00	9.00
Record Closing					

Explanatory/Input Measures:

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 1 Provide for a Fair and Efficient Administrative Hearings Process

OBJECTIVE: 1 Ensure that All Hearings are Conducted in a Fair and Impartial Manner

STRATEGY: 1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

Service Categories:

Service: 01 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2017	Est 2018	Bud 2019	BL 2020	BL 2021
	Number of Administrative License Revocation Cases eceived	21,291.00	31,692.00	30,000.00	25,300.00	25,300.00
KEY 2	Number of General Docket Cases Received	5,937.00	5,469.00	4,125.00	3,900.00	3,900.00
KEY 3	Number of Agencies Served	54.00	50.00	50.00	50.00	50.00
	Number of Complaints Received Regarding Hearing rocess	6.00	5.00	5.00	5.00	5.00
	Percent of PFDs Changed, Vacated or Modified by overning Boards	5.77 %	5.00 %	5.00 %	5.00 %	5.00 %
Objects of	of Expense:					
1001	SALARIES AND WAGES	\$7,267,353	\$7,081,272	\$7,844,415	\$7,954,132	\$7,954,132
1002	OTHER PERSONNEL COSTS	\$398,944	\$457,915	\$361,965	\$350,000	\$350,000
2001	PROFESSIONAL FEES AND SERVICES	\$39,466	\$66,695	\$27,000	\$35,000	\$35,000
2003	CONSUMABLE SUPPLIES	\$19,136	\$28,848	\$35,000	\$30,000	\$30,000
2004	UTILITIES	\$78,486	\$94,783	\$150,000	\$150,000	\$150,000
2005	TRAVEL	\$92,795	\$91,238	\$100,000	\$92,000	\$92,000
2006	RENT - BUILDING	\$271,594	\$297,460	\$320,000	\$330,605	\$330,605
2007	RENT - MACHINE AND OTHER	\$17,683	\$28,638	\$26,504	\$30,000	\$30,000
2009	OTHER OPERATING EXPENSE	\$1,249,598	\$1,376,340	\$1,087,912	\$974,135	\$974,135
5000	CAPITAL EXPENDITURES	\$49,880	\$77,754	\$1,570,000	\$0	\$0

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

		3	60 State Office of Administ	rative Hearings				
GOAL:	1	Provide for a Fair and Efficient Administrative H	Iearings Process					
OBJECTIVE:	1	Ensure that All Hearings are Conducted in a Fair	and Impartial Manner		Service Categori	ies:		
STRATEGY:	1	Conduct Hearings and Prepare Proposals for Dec	cisions and Final Orders		Service: 01	Income: A.2	Age: B.3	
CODE	DESC	CRIPTION	Exp 2017	Est 2018	Bud 2019	BL 2020	BL 2021	_
TOTAL, OBJECT OF EXPENSE		\$9,484,935	\$9,600,943	\$11,522,796	\$9,945,872	\$9,945,872		
Method of Fin	ancing:							
1 Ger	neral Rev	enue Fund	\$5,924,879	\$5,690,601	\$7,466,979	\$5,881,566	\$5,881,566	
SUBTOTAL,	MOF (G	ENERAL REVENUE FUNDS)	\$5,924,879	\$5,690,601	\$7,466,979	\$5,881,566	\$5,881,566	
Method of Fin	ancing:							
666 App	propriated	d Receipts	\$52,818	\$60,000	\$100,000	\$80,000	\$80,000	
777 Inte	ragency	Contracts	\$3,507,238	\$3,850,342	\$3,955,817	\$3,984,306	\$3,984,306	
SUBTOTAL,	MOF (O	OTHER FUNDS)	\$3,560,056	\$3,910,342	\$4,055,817	\$4,064,306	\$4,064,306	
TOTAL, MET	HOD OF	F FINANCE (INCLUDING RIDERS)				\$9,945,872	\$9,945,872	
TOTAL, MET	HOD OF	F FINANCE (EXCLUDING RIDERS)	\$9,484,935	\$9,600,943	\$11,522,796	\$9,945,872	\$9,945,872	
FULL TIME E	EQUIVAI	LENT POSITIONS:	93.1	90.5	101.0	101.0	101.0	

STRATEGY DESCRIPTION AND JUSTIFICATION:

Age: B.3

3.A. Strategy Request

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 1 Provide for a Fair and Efficient Administrative Hearings Process

OBJECTIVE: 1 Ensure that All Hearings are Conducted in a Fair and Impartial Manner Service Categories:

STRATEGY: 1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders Service: 01 Income: A.2

CODE DESCRIPTION Exp 2017 Est 2018 Bud 2019 BL 2020 BL 2021

Tex. Gov't Code § 2003.021(b) requires SOAH to conduct all administrative hearings in contested cases under Gov't Code ch. 2001 for state agencies that do not employ hearings officers; requires SOAH to conduct administrative hearings in matters for which SOAH is required to conduct the hearing under other law; and authorizes SOAH to conduct for a fee and under a contract administrative hearings in matters voluntarily referred to SOAH by a governmental entity. In addition, Tex. Transp. Code chs. 522, 524, and 724 require SOAH to conduct administrative license revocation (ALR) hearings to determine whether a person's driver's license should be administratively suspended or denied because the person had an intoxication level above the legal limit while driving or boating or because the person refused to submit to a breath or blood test to determine intoxication. The ALR hearings comprise approximately 33% of SOAH's casework. The strategy includes the docketing section's responsibilities to receive agencies' requests to initiate cases before SOAH; receive and distribute pleadings; open, maintain, and close all SOAH case files; schedule hearings rooms; and prepare daily hearing dockets. Docketing is SOAH's direct link with all referring agencies and other parties involved in pending cases. Additional duties include capturing data SOAH uses to calculate performance measures.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

SOAH's hearings workload and the related budgetary requirements are directly related to the cases filed with SOAH by approximately 50 state agencies and governmental entities within SOAH's jurisdiction. The hearings requirements may be affected by population or economic growth, changes in the referring agencies' regulatory authority, increases in referring agencies' funding for enforcement or regulation, and the effectiveness of public education or awareness programs, for example, on the dangers of driving while intoxicated.

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 1 Provide for a Fair and Efficient Administrative Hearings Process

OBJECTIVE: 1 Ensure that All Hearings are Conducted in a Fair and Impartial Manner Service Categories:

STRATEGY: 1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

Service: 01 Income: A.2 Age: B.3

Total of Explanation of Biennial Change

 CODE
 DESCRIPTION
 Exp 2017
 Est 2018
 Bud 2019
 BL 2020
 BL 2021

EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

STRATEGY BIENNIAL TOTAL - ALL FUNDS		BIENNIAL	EXPLANATION OF BIENNIAL CHANGE		
 Base Spending (Est 2018 + Bud 2019)	Baseline Request (BL 2020 + BL 2021)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)	
\$21,123,739	\$19,891,744	\$(1,231,995)	\$(1,420,000)	Case Management System procurement (GR)	
			\$(165,651)	Hearing Room upgrades (GR, IAC)	
			\$(85,095)	Hurricane Harvey related expenses (GR)	
			\$(21,139)	Office expansion (GR, IAC)	
			\$(442,943)	IT related services (GR, IAC)	
			\$985,736	Salary savings from 10.5 FTEs (GR,IAC)	
			\$70,140	20-21 Rent increase (GR, IAC)	
			\$(208,250)	Cyber Security service (GR, IAC)	
			\$55,207	Utilities increase (GR, IAC)	

\$(1,231,995)

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 1 Provide for a Fair and Efficient Administrative Hearings Process

OBJECTIVE: 2 Provide an Opportunity for Alternative Dispute Resolution Proceedings Service Categories:

STRATEGY: 1 Conduct Alternative Dispute Resolution Proceedings

Service: 01 Income: A.2 Age: B.3

CODE DESCRIPTION	Exp 2017	Est 2018	Bud 2019	BL 2020	BL 2021
Output Measures:					
1 Number of Hours Billed to Alternative Dispute Resolution Cases	1,341.75	2,475.00	2,000.00	2,000.00	2,000.00
2 Number of Cases Resolved through Alternative Dispute Resolution	62.00	62.00	100.00	100.00	100.00
Efficiency Measures:					
KEY 1 Median Number of Days to Dispose Alternative Dispute Resolution Cases	122.00	56.00	90.00	90.00	90.00
Explanatory/Input Measures:					
KEY 1 Number of Alternative Dispute Resolution Cases Requested or Referred	98.00	143.00	110.00	110.00	110.00
2 Number of Balance Billing Cases Referred for Assignment of Mediator	140.00	243.00	250.00	250.00	250.00
Objects of Expense:					
1001 SALARIES AND WAGES	\$234,015	\$204,539	\$234,015	\$238,000	\$238,000
1002 OTHER PERSONNEL COSTS	\$4,670	\$4,003	\$4,670	\$4,337	\$4,337
2005 TRAVEL	\$1,515	\$1,992	\$1,790	\$1,891	\$1,891
2009 OTHER OPERATING EXPENSE	\$5,057	\$5,153	\$4,859	\$5,006	\$5,006

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 1 Provide for a Fair and Efficient Administrative Hearings Process

OBJECTIVE: 2 Provide an Opportunity for Alternative Dispute Resolution Proceedings

STRATEGY: 1 Conduct Alternative Dispute Resolution Proceedings

Service Categories:

Service: 01 Income: A.2 Age: B.3

CODE DESCRIPTION	Exp 2017	Est 2018	Bud 2019	BL 2020	BL 2021
TOTAL, OBJECT OF EXPENSE	\$245,257	\$215,687	\$245,334	\$249,234	\$249,234
Method of Financing:					
1 General Revenue Fund	\$192,047	\$128,644	\$149,654	\$148,581	\$148,581
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)	\$192,047	\$128,644	\$149,654	\$148,581	\$148,581
Method of Financing:					
777 Interagency Contracts	\$53,210	\$87,043	\$95,680	\$100,653	\$100,653
SUBTOTAL, MOF (OTHER FUNDS)	\$53,210	\$87,043	\$95,680	\$100,653	\$100,653
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)				\$249,234	\$249,234
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)	\$245,257	\$215,687	\$245,334	\$249,234	\$249,234
FULL TIME EQUIVALENT POSITIONS:	2.0	1.8	2.0	2.0	2.0

STRATEGY DESCRIPTION AND JUSTIFICATION:

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 1 Provide for a Fair and Efficient Administrative Hearings Process

OBJECTIVE: 2 Provide an Opportunity for Alternative Dispute Resolution Proceedings Service Categories:

STRATEGY: 1 Conduct Alternative Dispute Resolution Proceedings

Service: 01 Income: A.2 Age: B.3

CODE DESCRIPTION Exp 2017 Est 2018 Bud 2019 BL 2020 BL 2021

Tex. Gov't Code § 2003.021(b) requires SOAH to conduct alternative dispute resolution procedures that SOAH is required to conduct under law, and it authorizes SOAH to conduct for a fee and under a contract dispute resolution procedures in matters voluntarily referred to SOAH by a governmental entity. ADR comprises a variety of processes, ranging from formal arbitration to informal mediation, intended to resolve disputes through agreement of the parties. The form of ADR used most frequently at SOAH, mediation, is a confidential form of ADR that offers parties an opportunity to resolve their disputes without having an administrative hearing. In mediation, an impartial SOAH ALJ trained in mediation facilitates effective communication between the parties and helps them explore settlement options. By resolving disputes through mediation, the parties control the outcome and often save considerable effort and expense. The strategy also provides adequate support for ADR services.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

SOAH's hearings and ADR workload and the related budgetary requirements are directly related to the cases filed with SOAH. Also, notwithstanding the assignment of qualified and experienced ALJs to conduct mediations, the proceedings may not always result in a successful settlement.

EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

STRATEGY BIENNIAL TOTAL - ALL FUNDS			BIENNIAL	EXPLANATION OF BIENNIAL CHANGE		
Base Spendir	g (Est 2018 + Bud 2019)	Baseline Request (BL 2020 + BL 2021)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)	
-	\$461,021	\$498,468	\$37,447	\$37,447	Salary savings from .2 FTEs (GR, IAC)	
				\$37.447	Total of Explanation of Riennial Change	

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 2 Indirect Administration

OBJECTIVE: 1 Indirect Administration

STRATEGY: 1 Indirect Administration

Service Categories:

Service: 09

Income: A.2

Age: B.3

CODE DESCRI	IPTION	Exp 2017	Est 2018	Bud 2019	BL 2020	BL 2021
bjects of Expense:						
1001 SALARIES AN	ND WAGES	\$1,239,145	\$1,418,102	\$1,516,831	\$1,553,619	\$1,553,619
1002 OTHER PERSO	SONNEL COSTS	\$62,731	\$64,032	\$65,000	\$64,516	\$64,516
2001 PROFESSION	IAL FEES AND SERVICES	\$6,356	\$66,469	\$64,750	\$10,000	\$10,000
2003 CONSUMABL	LE SUPPLIES	\$2,895	\$1,516	\$1,300	\$1,408	\$1,408
2004 UTILITIES		\$4,380	\$3,024	\$7,133	\$7,133	\$7,133
2005 TRAVEL		\$4,023	\$6,955	\$7,000	\$6,977	\$6,977
2006 RENT - BUILI	DING	\$129	\$226	\$500	\$363	\$363
2007 RENT - MACH	HINE AND OTHER	\$0	\$3,750	\$3,750	\$3,750	\$3,750
2009 OTHER OPER	RATING EXPENSE	\$439,483	\$288,984	\$184,344	\$202,293	\$202,293
5000 CAPITAL EXP	PENDITURES	\$19,172	\$0	\$0	\$0	\$0
OTAL, OBJECT OF EX	XPENSE	\$1,778,314	\$1,853,058	\$1,850,608	\$1,850,059	\$1,850,059
lathad of Financing						
_	F 1	Ф1 100 201	Ø1 105 220	Ф1 020 012	ф1 10 2 010	Ø1 10 2 010
						\$1,102,918
UBTOTAL, MOF (GEN	NERAL REVENUE FUNDS)	\$1,100,201	\$1,105,239	\$1,020,013	\$1,102,918	\$1,102,918
Iethod of Financing:						
777 Interagency Co	ontracts	\$678,113	\$747,819	\$830,595	\$747,141	\$747,141
2006 RENT - BUILI 2007 RENT - MACH 2009 OTHER OPER 5000 CAPITAL EXP OTAL, OBJECT OF EX 1 General Revenue UBTOTAL, MOF (GEN)	HINE AND OTHER RATING EXPENSE PENDITURES XPENSE nue Fund NERAL REVENUE FUNDS)	\$129 \$0 \$439,483 \$19,172 \$1,778,314 \$1,100,201 \$1,100,201	\$226 \$3,750 \$288,984 \$0 \$1,853,058 \$1,105,239 \$1,105,239	\$500 \$3,750 \$184,344 \$0 \$1,850,608 \$1,020,013 \$1,020,013	\$363 \$3,750 \$202,293 \$0 \$1,850,059 \$1,102,918 \$1,102,918	\$3 \$202 \$1,850 \$1,102 \$1,102

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360 State Office of Administrative Hearings

GOAL: 2 Indirect Administration

OBJECTIVE: 1 Indirect Administration

Indirect Administration

STRATEGY:

Service Categories:

Service: 09

Bud 2019

Income: A.2

BL 2020

Age: B.3

BL 2021

CODE	DESCRIPTION	Exp 2017

SUBTOTAL, MOF (OTHER FUNDS)	\$678,113	\$747,819	\$830,595	\$747,141	\$747,141
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)				\$1,850,059	\$1,850,059

Est 2018

 TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)
 \$1,778,314
 \$1,853,058
 \$1,850,608
 \$1,850,059

 FULL TIME EQUIVALENT POSITIONS:
 16.8
 19.5
 20.0
 20.0
 20.0

STRATEGY DESCRIPTION AND JUSTIFICATION:

This strategy provides SOAH with necessary administrative support in the areas of executive management, legal counsel, accounting, budgeting, billing, facilities management, information resources, human resources, payroll, employee benefits, and training. This area is also responsible for reporting agency information, including the legislatively mandated Hearings Activity Report and various special reports. These functions and reports are required and necessary for efficient and effective agency operations.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

Agency growth, workload increases and modernization of information technology positively effects the level of resources needed to provide these required services.

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

360	State	Office	of Administrative Hearings	

GOAL: 2 Indirect Administration

OBJECTIVE: 1 Indirect Administration

STRATEGY: 1 Indirect Administration

Service Categories:

Income: A.2

Age: B.3

CODE DESCRIPTION

Exp 2017

Est 2018

Bud 2019

Service: 09

BL 2020

BL 2021

EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

STRATEGY BIENNIA Base Spending (Est 2018 + Bud 2019)	BIENNIAL CHANGE		NATION OF BIENNIAL CHANGE Explanation(s) of Amount (must specify MOFs and FTEs)	
\$3,703,666	\$3,700,118	\$(3,548)	\$4,109	Utilities increase (GR, IAC)
			\$(36,750)	Cyber Security service (GR, IAC)
			\$32,215	Salary savings from .5 FTEs (GR, IAC)
			\$(3,122)	Office expansion (GR, IAC)
			\$(3,548)	Total of Explanation of Biennial Change

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

SUMMARY TOTALS:						
OBJECTS OF EXPENSE:	\$11,508,506	\$11,669,688	\$13,618,738	\$12,045,165	\$12,045,165	
METHODS OF FINANCE (INCLUDING RIDERS):				\$12,045,165	\$12,045,165	
METHODS OF FINANCE (EXCLUDING RIDERS):	\$11,508,506	\$11,669,688	\$13,618,738	\$12,045,165	\$12,045,165	
FULL TIME EQUIVALENT POSITIONS:	111.9	111.8	123.0	123.0	123.0	

3.A.1. PROGRAM-LEVEL REQUEST SCHEDULE

85th Regular Session, Agency Submission, Version 1

Agency Code: 360	Agency:	State Office of Administrative Hearings			Prepared By: K Dudi	ish				
Date: 8/7/2018					18-19	Requested	Requested	Biennial Total	Biennial D	ifference
Goal Name	Strategy	Strategy Name	Program	Program Name	Base	2020	2021	20-21	\$	%
Provide for a Fair and										
Efficient Administrative		Conduct Hearings and Prepare Proposals for								
1 Hearings Process	1.1.1	Decisions and Final Orders			\$21,123,739	\$9,945,872	\$9,945,872	\$19,891,744	(\$1,231,995)	-5.8%
Provide for a Fair and										
Efficient Administrative		Conduct Alternative Dispute Resolution								
1 Hearings Process	1.2.1	Proceedings			\$461,021	\$249,234	\$249,234	\$498,468	\$37,447	8.1%
2 Indirect Administration	2.1.1	Indirect Administration			\$3,703,666	\$1,850,059	\$1,850,059	\$3,700,118	(\$3,548)	-0.1%

3.B. Rider Revisions and Additions Request

Agency Code:	Agency Name:	Prepared By:	Date:	Request Level:
360	State Office of Administrative Hearings	Kim Dudish	08/07/2018	Base

Current Rider Number	Page Number in 2018–19 GAA	Proposed Rider Language		
1.		Performance Measure Targets. The following is a listing of the key perform Administrative Hearings. It is the intent of the Legislature that appropriations efficient and effective manner possible to achieve the intended mission of the In order to achieve the objectives and service standards established by this Hearings shall make every effort to attain the following designated key perforitem of appropriation	made by this Act State Office of Act Act, the State Of	be utilized in the most lministrative Hearings. fice of Administrative
		A. Goal: ADMINISTRATIVE HEARINGS	<u>2020</u> 2018	<u>2021</u> 2019
	VIII-2	Outcome (Results/Impact): Percentage of Participants Surveyed Expressing Satisfaction with Overall Properties of Proposed Tax Decisions Related to Tax Hearings Issued by	ocess 92%	92%
		Administrative Law Judges within 60 Days of Record Closing	100%	100%
		Percentage of Participants Surveyed Satisfied with Overall ADR Process A.1.1. Strategy: CONDUCT HEARINGS Output (Volume):	<u>92%</u>	<u>92%</u>
		Number of Hours Billed (both for General Docket Hearings and Administrative License Revocation Hearings)	80,400 80,708	<u>80,400</u> 80,708
		Number of Administrative License Revocation Cases Disposed	<u>25,000</u> 30,000	<u>25,000</u> 30,000
		Number of General Docket Cases Disposed Percent of Available Administrative Law Judge Time Spent on Case Work Number of Proposals for Decision Related to Tax	3,900 37,000 75% 97%	3,900 37,000 75% 97%
		Hearings Issued by Administrative Law Judges Efficiencies:	400	400
		Average Number of Days from Close of Record to Issuance of Proposal for Decision or Final Order Issuance Maior Cases	40.70	40.60
		Issuance — Major Cases Median Number of Days to Dispose Case Average Length of Time (Days) Taken to Issue-a	<u>40</u> 60 75	<u>40</u> 60 75
		Proposed <u>Tax</u> Decision Related to Tax Hearings Following Record Closing	9	9
		Explanatory:		

Number of Administrative License Revocation Cases Received	<u>25,300</u> <u>34,125</u>	<u>25,300</u> 34,125
Number of General Docket Cases Received	<u>3,900</u>	<u>3,900</u>
Number of Agencies Served	50	50
A.2.1. Strategy:		
CONDUCT ALT DISPUTE RESOLUTION		
Efficiencies:		
Median Number of Days to Dispose Alternative Dispute Resolution Cases	<u>90</u>	<u>90</u>
Explanatory:		
Number of Alternative Dispute Resolution Cases		
Requested or Referred	110	110
-		
This rider has been updated to reflect the years for this appropriation request	and budget structure char	nges.

2.	VIII-2,3	Capital Budget. None of the funds appropriated above may be expended for capital budget items except as listed below. The amounts shown below shall be expended only for the purposes shown and are not available for expenditure for other purposes. Amounts appropriated above and identified in the provision as appropriations either for "Lease Payments to the Master Equipment Purchase Program" or for items with an "(MLPP)" notation shall be expended only for the purpose of making lease-purchase payments to the Texas Public Finance Authority pursuant to the provisions of Government Code §1232.103.
		<u>2020</u> 2018 <u>2021</u> <u>-2019</u>
		a. Acquisition of Information Resource Technologies (1) Integrated case management, case filing, and timekeeping system (2) PC Replacements Total, Acquisition of Information Resource Technologies (1) Data Center Services Disaster Recovery a. Acquisition Resource Technologies \$ 75,000 \$ 75,000 \$ 75,000 \$ 30,100 \$ 30,100 \$ 105,100 \$ 105,100 \$ 105,100 \$ 115,000 \$ 105,100 \$ 115,000 \$ 105,100 \$ 115,000 \$ 105,10
		Total, Capital Budget \$\\\\\$ \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
		Method of Financing (Capital Budget):
		General Revenue Fund \$\frac{166,929}{21,324} \\$\frac{166,929}{21,324} \\$\frac{166,929}{166,676} \\$
		Total, Method of Financing \$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
		This rider has been updated to reflect the appropriation request.

3.	VIII-3	Renegotiation of Lump Sum Contract. Appropriations made above in Strategy A.1.1, Conduct Hearings, include \$816,000 in fiscal year 20182020 and \$816,000 in fiscal year 20192021 in Interagency Contracts to fund the Natural Resources Division for the purpose of conducting hearings for the Texas Commission on Environmental Quality (TCEQ). The State Office of Administrative Hearings (SOAH) and TCEQ may not enter into a contract for an amount less than the specified amounts herein above. If SOAH determines, at the end of each fiscal year, that the amount paid under the contract exceeds the funding necessary for the Natural Resources Division, it shall refund the difference. If SOAH determines that these amounts are insufficient to fund the Natural Resources Division it may enter into negotiations with the TCEQ in order to renegotiate an interagency contract in a manner which will provide it with additional funds, provided that SOAH shall not be appropriated any state funds from such renegotiated interagency contract until it gives prior written notice to the Legislative Budget Board and the Governor, accompanied by written permission of the TCEQ. Appropriations made above to Strategy A.1.1, Conduct Hearings, include \$184,000 in fiscal year 20182020 and \$184,000 in fiscal year 20182021 in Interagency Contracts to fund SOAH for the purpose of conducting water and sewer utility case hearings for the Public Utility Commission of Texas (PUC). SOAH and PUC may not enter into a contract for an amount less than the specified amounts herein above. If SOAH determines, at the end of each fiscal year, that the amount paid under the contract exceeds the funding necessary for SOAH, it shall refund the difference. If SOAH determines that these amounts are insufficient to fund SOAH, it may enter into negotiations with the PUC in order to renegotiate an interagency contract in a manner which will provide it with additional funds, provided that SOAH shall not be appropriated any state funds from such renegotiated interagency contrac
<u>3</u> . 4.	VIII-3	Benefit Collection. Agencies that enter into contracts with the State Office of Administrative Hearings (SOAH), for the purpose of performing the hearings function, and make payments to SOAH from funding sources other than General Revenue, must reimburse SOAH for employee benefit costs for salaries and wages. These reimbursements to SOAH will then be paid to the General Revenue Fund in proportion to the source of funds from which the respective salary or wage is paid. No changes needed.

<u>4.</u> 5.	VIII-3	Contingency Appropriation for Expanded Jurisdiction. Contingent on the enactment of legislation by the Eighty-sixth fifth Legislature transferring the hearings functions of other state agencies to the State Office of Administrative Hearings (SOAH), or otherwise expanding the jurisdiction of the office, SOAH may expend funds transferred to the office from those agencies or funds appropriated for the purpose of handling the expanded jurisdiction, pursuant to provisions elsewhere in this Act. Appropriations authorized pursuant to this provision may be expended only to implement the transferred functions or expanded jurisdiction. All funds collected by SOAH as payment for, or reimbursement of, the office's costs of providing services to other state agencies or governmental entities, or others as directed by the Legislature, are appropriated to SOAH for use in expanded jurisdiction cases during the biennium. Any unexpended balances related to the transferring of hearing functions to SOAH or expanding jurisdiction of the office as of August 31, 20192018 are appropriated to the State Office of Administrative Hearings for the fiscal year beginning September 1, 20192018. This rider has been updated to reflect the legislative session for this appropriation request.
<u>5.6.</u>	VIII-3,4	Hearings Activity Report. By May 1st and November 1st of each fiscal year, the State Office of Administrative Hearings (SOAH) shall submit to the Legislative Budget Board and the Governor a report detailing hearings activity conducted during the prior two fiscal year quarters. The report shall indicate in a format prescribed by the Legislative Budget Board, for each agency served by method of finance, the projected and actual person hours allocated to the agency's cases and the cost, both direct and indirect, of conducting the hearings. The report shall also indicate in a format prescribed by the Legislative Budget Board, for each agency served, the projected and actual number of cases received, the number of transcripts requested by Administrative Law Judges, number of cases disposed of, the number of administrative fine cases disposed of and the median number of days between the date a case is received by SOAH and the date the case is finally disposed of, and any other information requested by the Legislative Budget Board during the reporting period. This rider has been updated to remove the untracked and immaterial (0-3 per year) reporting element of number of
<u>6.</u> 7.	VIII-4	Contingency for Additional Self-directed Semi-independent Agencies. Contingent upon additional agencies becoming a self-directed, semi-independent (SDSI) agencies during the 2018-19 2020-21 biennium, any agency becoming an SDSI agency that is listed in Rider 8 shall be removed from the exemption granted in Rider 78 below. This rider has been updated to reflect the appropriation years for this request and the renumbering of the riders.

<u>7.</u> 8.	VIII-4, 5	Billing Rate for Workload.
		a. Unless otherwise provided, amounts appropriated above and elsewhere in this Act for funding for the payment of costs associated with administrative hearings conducted by the State Office of Administrative Hearings (SOAH) are based on an hourly rate of \$150 \$128 per hour for each hour of work performed during each fiscal year as reflected by the SOAH's Legislative Appropriation Request and Hearings Activity Report to the Eighty—fifth-sixth Legislature.
		b. Notwithstanding other provisions in this Act, amounts for the payment of costs associated with administrative hearings conducted by SOAH for the Comptroller of Public Accounts shall be established through an interagency contract between the two agencies. The contract shall provide funding for hearings on tax issues conducted by Master Administrative Law Judge IIs in a tax team within SOAH that have expertise in state tax.
		<u>b</u> e. Amounts appropriated above in Strategy A.1.1, Conduct Hearings, to SOAH from the General Revenue Fund include funding in each year of the biennium for billable casework hours performed by SOAH for conducting administrative hearings at the rate determined by SOAH and approved by the Legislature for those agencies that do not have appropriations for paying SOAH costs for administrative hearings and are not subject to subsection (a) of this Section:

(1) Board of Chiropractic Examiners
(2) Texas State Board of Dental Examiners
(3) Funeral Service Commission
(4) Board of Professional Geoscientists
(5) Board of Professional Land Surveying
(6) Texas Medical Board
(7) Texas Board of Nursing
(8) Optometry Board
(9) Board of Pharmacy
(10) Executive Council of Physical Therapy and Occupational Therapy Examiners
(11) Board of Plumbing Examiners
(12) Board of Examiners of Psychologists
(13) Board of Veterinary Medical Examiners
(14) Secretary of State
(15) Securities Board
(16) Public Utility Commission of Texas
(17) Teacher Retirement System
(18) Pension Review Board
(19) Employees Retirement System
(20) Department of Housing and Community Affairs
(21) Texas Lottery Commission
(22) Department of Public Safety (Non-Administrative License Revocation Hearings)
(23) Texas Commission on Law Enforcement
(24) Commission on Fire Protection
(25) Department of Insurance (not including the Division of Workers' Compensation)
(26) Alcoholic Beverage Commission
(27) Racing Commission
(28) Department of Agriculture
(29) Department of Transportation
(30) Higher Education Coordinating Board
(31) Parks and Wildlife Department
(32) Department of Licensing and Regulation
This rider has been updated to reflect the legislative session for this appropriation request, shift CPA to IAC statute
Gov't Code 2003.024, and update the hourly rate in accordance with Gov't Code 2003.024(1).

9	VIII-5	Unexpended Balance and Capital Authority: Case Management System. In addition to amounts appropriated above for the integrated case management system, case filing and timekeeping system capital budget item in Rider 2, Capital Budget, any unexpended balances remaining as of August 31, 2017 (estimated to be \$0), from appropriations made to the State Office of Administrative Hearings in Strategy A.1.1, Conduct Hearings, for the state fiscal biennium ending August 31, 2017 for the integrated case management system, case filing and timekeeping system capital budget project are appropriated for the same purpose in the state fiscal biennium beginning September 1, 2017.
		This rider has been deleted. Case Management System procurement is expected to be awarded by August 31, 2019.

4.A. Exceptional Item Request Schedule

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: 8/7/2018 TIME:

3:15:32PM

Agency code: 360 Agency name:

State Office of Administrative Hearings

CODE DESCRIPTION Excp 2020 Excp 2021

> **Item Name:** General Revenue Subsidy of Hourly IAC Rate

Item Priority: 1 **IT Component:** No

Anticipated Out-year Costs: No **Involve Contracts > \$50,000:**

Includes Funding for the Following Strategy or Strategies: 01-01-01 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

OBJECTS OF EXPENSE:

2009 OTHER OPERATING EXPENSE 708,708 708,708

TOTAL, OBJECT OF EXPENSE \$708,708 \$708,708

METHOD OF FINANCING:

1 General Revenue Fund 708,708 708,708

\$708,708 \$708,708 TOTAL, METHOD OF FINANCING

DESCRIPTION / JUSTIFICATION:

SOAH is requesting the hourly rate charged to IAC agencies to be increased from \$128 per hour to \$150 per hour by rider and in accordance with Gov't Code 2003.024(1). If the new rate is not approved, a subsidy from General Revenue will be needed to provide services to the public and referring agencies. In the event the \$150 is approved, this exceptional item will not be requested.

EXTERNAL/INTERNAL FACTORS:

SOAH's budget is based on projections of workload established in collaboration with referring agencies.

PCLS TRACKING KEY:

4.B. Exceptional Items Strategy Allocation Schedule

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: **8/7/2018**TIME: **3:15:32PM**

Agency code: 36	60	Agency name: Stat	e Office of Administrative Hearings		
Code Description				Excp 2020	Excp 2021
Item Name:		General Revenue	Subsidy of Hourly IAC Rate		
Allocation to Stra	ategy:	1-1-1	Conduct Hearings and Prepare Proposa	ls for Decisions and Final Orders	
OBJECTS OF EXPE	ENSE: 2009	OTHER OPERATING EXPENS	E	708,708	708,708
TOTAL, OBJECT O	F EXI	PENSE	_	\$708,708	\$708,708
METHOD OF FINAL	NCIN	G:			
	1	General Revenue Fund		708,708	708,708
TOTAL, METHOD (OF FI	NANCING		\$708,708	\$708,708

4.C. Exceptional Items Strategy Request

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: TIME:

\$708,708

8/7/2018 3:15:32PM

\$708,708

Agency Code:	360	Agency name: State Office of Administra	tive Hearings			
GOAL:	1	Provide for a Fair and Efficient Administrative Hearings Process				
OBJECTIVE:	1	Ensure that All Hearings are Conducted in a Fair and Impartial Manner	Service Categorie	es:		
STRATEGY:	1	Conduct Hearings and Prepare Proposals for Decisions and Final Orders	Service: 01	Income: A.2	Age:	B.3
CODE DESCRI	PTION		E	Схер 2020		Excp 2021
OBJECTS OF EX	KPENSI	Ε:				
2009 OTHER	R OPER	ATING EXPENSE		708,708		708,708
Total, C	Objects	of Expense		\$708,708		\$708,708
METHOD OF FI	NANCI	NG:				
1 Genera	l Reven	ue Fund		708,708		708,708

EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

General Revenue Subsidy of Hourly IAC Rate

Total, Method of Finance

5.A. Capital Budget Project Schedule

86th Regular Session, Agency Submission, Version 1
Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/7/2018
TIME: 3:15:32PM

360 Agency name: State Office of Administrative Hearings Agency code: Category Code / Category Name Project Sequence/Project Id/ Name **BL 2020** Est 2018 **Bud 2019** BL 2021 OOE / TOF / MOF CODE 5002 Construction of Buildings and Facilities 5/5 Hearing Room Refresh- Carpet **OBJECTS OF EXPENSE** Capital \$0 \$0 General 5000 CAPITAL EXPENDITURES \$77,754 \$0 5 \$77,754 \$0 \$0 \$0 Capital Subtotal OOE, Project 5 Subtotal OOE, Project \$77,754 **\$0** \$0 **\$0** TYPE OF FINANCING Capital \$0 \$0 General CA 1 General Revenue Fund \$48,207 \$0 \$0 \$0 General CA 777 Interagency Contracts \$29,547 \$0 \$0 \$0 Capital Subtotal TOF, Project 5 \$77,754 \$0 \$77,754 \$0 \$0 **\$0** 5 Subtotal TOF, Project \$0 5002 \$77,754 \$0 \$0 Capital Subtotal, Category 5002 Informational Subtotal, Category **Total, Category** 5002 \$77,754 **\$0 \$0 \$0** 5005 Acquisition of Information Resource Technologies 2/2 PC Replacement OBJECTS OF EXPENSE Capital \$40,000 \$40,000 General 2009 OTHER OPERATING EXPENSE \$28,273 \$30,100 Capital Subtotal OOE, Project 2 \$28,273 \$30,100 \$40,000 \$40,000

5.A. Capital Budget Project Schedule 86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/7/2018 TIME: 3:15:32PM

Agency code: 360	Agency name: State Office of Administrative Hearings				
Category Code / Category Name					
Project Sequence/Project Id/ Name OOE / TOF / MOF CODE	Est 2018	Bud 2019	BL 2020	BL 2021	
Subtotal OOE, Project 2	\$28,273	\$30,100	\$40,000	\$40,000	
TYPE OF FINANCING					
<u>Capital</u>					
eneral CA 1 General Revenue Fund	\$28,273	\$30,100	\$40,000	\$40,000	
Capital Subtotal TOF, Project 2	\$28,273	\$30,100	\$40,000	\$40,00	
Subtotal TOF, Project 2	\$28,273	\$30,100	\$40,000	\$40,00	
3/3 Integrated case management system, case filing, and timekeeping system OBJECTS OF EXPENSE Capital					
eneral 2009 OTHER OPERATING EXPENSE	\$0	\$75,000	\$75,000	\$75,000	
eneral 5000 CAPITAL EXPENDITURES	\$0	\$1,495,000	\$0	\$0	
Capital Subtotal OOE, Project 3	\$0	\$1,570,000	\$75,000	\$75,00	
Subtotal OOE, Project 3	\$0	\$1,570,000	\$75,000	\$75,000	
TYPE OF FINANCING <u>Capital</u>					
eneral CA 1 General Revenue Fund	\$0	\$1,570,000	\$75,000	\$75,000	
Capital Subtotal TOF, Project 3	\$0	\$1,570,000	\$75,000	\$75,00	
Subtotal TOF, Project 3	\$0	\$1,570,000	\$75,000	\$75,00	
Capital Subtotal, Category 5005 Informational Subtotal, Category 5005	\$28,273	\$1,600,100	\$115,000	\$115,00	
Total, Category 5005	\$28,273	\$1,600,100	\$115,000	\$115,00	

5.A. Capital Budget Project Schedule

86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/7/2018**TIME: **3:15:32PM**

Agency c	rode: 360	Agency name: State Office of Admir	nistrative Hearings		
Category	y Code / Category Name Project Sequence/Project Id/ Name OOE / TOF / MOF CODE	Est 2018	Bud 2019	BL 2020	BL 2021
7000	Data Center Consolidation				
	1/1 Data Center Services Disaster Recovery OBJECTS OF EXPENSE Capital				
General	2009 OTHER OPERATING EXPENSE	\$0	\$16,676	\$51,929	\$51,929
	Capital Subtotal OOE, Project 1	\$0	\$16,676	\$51,929	\$51,929
	Subtotal OOE, Project 1	\$0	\$16,676	\$51,929	\$51,929
	TYPE OF FINANCING Capital				
General	CA 1 General Revenue Fund	\$0	\$16,676	\$51,929	\$51,929
	Capital Subtotal TOF, Project 1	\$0	\$16,676	\$51,929	\$51,929
	Subtotal TOF, Project 1	\$0	\$16,676	\$51,929	\$51,929
	Capital Subtotal, Category 7000 Informational Subtotal, Category 7000	\$0	\$16,676	\$51,929	\$51,929
	Total, Category 7000	\$0	\$16,676	\$51,929	\$51,929
9000	Cybersecurity				
	4/4 Cyber Security related costs OBJECTS OF EXPENSE Capital				
General	1001 SALARIES AND WAGES	\$68,398	\$68,398	\$70,449	\$70,449
General	1002 OTHER PERSONNEL COSTS	\$2,880	\$2,880	\$2,880	\$2,880
General	2009 OTHER OPERATING EXPENSE	\$24,000	\$268,999	\$24,000	\$24,000

5.A. Capital Budget Project Schedule 86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/7/2018

TIME: 3:15:32PM

Agency code: 360	Agency name: State Office of Administrative Hearings					
Category Code / Category Name Project Sequence/Project Id/ Name OOE / TOF / MOF CODE	Est 2018	Bud 2019	BL 2020	BL 2021		
Capital Subtotal OOE, Project 4	\$95,278	\$340,277	\$97,329	\$97,329		
Subtotal OOE, Project 4	\$95,278	\$340,277	\$97.329	\$97.329		
TYPE OF FINANCING <u>Capital</u>						
General CA 1 General Revenue Fund	\$59,072	\$210,972	\$60,344	\$60,344		
General CA 777 Interagency Contracts	\$36,206	\$129,305	\$36,985	\$36,985		
Capital Subtotal TOF, Project 4	\$95,278	\$340,277	\$97,329	\$97,329		
Subtotal TOF, Project 4	\$95,278	\$340,277	\$97,329	\$97,329		
Capital Subtotal, Category 9000 Informational Subtotal, Category 9000	\$95,278	\$340,277	\$97,329	\$97,329		
Total, Category 9000	\$95,278	\$340,277	\$97,329	\$97,329		
AGENCY TOTAL -CAPITAL AGENCY TOTAL -INFORMATIONAL	\$201,305	\$1,957,053	\$264,258	\$264,258		
AGENCY TOTAL	\$201,305	\$1,957,053	\$264,258	\$264,258		
METHOD OF FINANCING: <u>Capital</u>						
General 1 General Revenue Fund	\$135,552	\$1,827,748	\$227,273	\$227,273		
General 777 Interagency Contracts	\$65,753	\$129,305	\$36,985	\$36,985		
Total, Method of Financing-Capital	\$201,305	\$1,957,053	\$264,258	\$264,258		
Total, Method of Financing	\$201,305	\$1,957,053	\$264,258	\$264,258		

5.A. Capital Budget Project Schedule

DATE:

8/7/2018

TIME: 3:15:32PM

86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

360 Agency code: Agency name: State Office of Administrative Hearings Category Code / Category Name Project Sequence/Project Id/ Name BL 2020 Est 2018 **Bud 2019** BL 2021 OOE / TOF / MOF CODE TYPE OF FINANCING: Capital General CA CURRENT APPROPRIATIONS \$201,305 \$1,957,053 \$264,258 \$264,258 \$264,258 \$264,258 \$201,305 \$1,957,053 Total, Type of Financing-Capital \$264,258 \$264,258

\$1,957,053

\$201,305

Total, Type of Financing

6.A. Historically Underutilized Business Supporting Schedule

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) Date:

Time:

8/7/2018

3:15:33PM

T-4-1

Agency Code: 360 Agency: State Office of Administrative Hearings

COMPARISON TO STATEWIDE HUB PROCUREMENT GOALS

T-4-1

A. Fiscal Year 2016 - 2017 HUB Expenditure Information

						Total					Total
Statewide	Procurement		HUB E	xpenditures	FY 2016	Expenditures		HUB Ex	penditures FY	<u> 2017</u>	Expenditures
HUB Goals	Category	% Goal	% Actual	Diff	Actual \$	FY 2016	% Goal	% Actual	Diff	Actual \$	FY 2017
11.2%	Heavy Construction	11.2 %	0.0%	-11.2%	\$0	\$0	11.2 %	0.0%	-11.2%	\$0	\$0
21.1%	Building Construction	21.1 %	0.0%	-21.1%	\$0	\$0	21.1 %	0.0%	-21.1%	\$0	\$0
32.9%	Special Trade	32.9 %	3.4%	-29.5%	\$420	\$12,188	32.9 %	0.0%	-32.9%	\$0	\$1,167
23.7%	Professional Services	23.7 %	0.0%	-23.7%	\$0	\$720	23.7 %	100.0%	76.3%	\$23,480	\$23,480
26.0%	Other Services	26.0 %	62.3%	36.3%	\$144,781	\$232,314	26.0 %	71.2%	45.2%	\$174,592	\$245,204
21.1%	Commodities	21.1 %	69.4%	48.3%	\$94,528	\$136,178	21.1 %	79.9%	58.8%	\$132,986	\$166,497
	Total Expenditures		62.9%		\$239,729	\$381,400		75.9%		\$331,058	\$436,348

B. Assessment of Fiscal Year 2016 - 2017 Efforts to Meet HUB Procurement Goals

Attainment:

Attainment:

SOAH attained or exceeded two of the applicable statewide HUB procurement goals in FY 2014. In FY 2015, the agency attained or exceeded three of the applicable statewide HUB procurement goals. However, SOAH far exceeded the statewide goals in the two categories in which it had the highest expenditures. An assessment of Fiscal Year 2014 - 2015 efforts to meet HUB procurement goals found that SOAH exceeded the statewide goals by 64.6% and 70% respectively.

Applicability:

Applicability:

The "Heavy Construction" and "Building Construction" categories were not applicable to agency operations in either FY 2014 or FY 2015 as SOAH did not have any strategies or programs related to construction.

Factors Affecting Attainment:

Factors Affecting Attainment:

The factors that affected attainment were a lack of HUB vendors for certain purchases unique to SOAH operations.

"Good-Faith" Efforts:

"Good-Faith" Efforts:

6.A. Historically Underutilized Business Supporting Schedule

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) Date:

Time:

8/7/2018

3:15:33PM

Agency Code: 360 Agency: State Office of Administrative Hearings

SOAH's procurement practices reflect a good faith effort to achieve the goal of maximizing opportunities for HUB business in the state procurement process. The agency has a strong history of HUB usage and follows a strict purchasing guidelines and procedures. It continues to explore opportunities to identify HUB vendors. SOAH refers to the Texas Procurement and Support Services bidders and HUB lists for purchases to explore opportunities to identify HUB vendors. SOAH refers to the Texas Procurement and Support Services bidders and HUB lists for purchases and sends notification to vendors of bid opportunities with SOAH as they arise. Subject to budgetary constraints, SOAH's purchaser attends HUB forums when and where practical and SOAH participates in HUB work groups. SOAH will continue its efforts to increase HUB usage.

6.B. Current Biennium Onetime Expenditure Schedule Summary of Onetime Expenditures

Agency Code:	Agency Name:	Prepared By:	Date:
360	State Office of Administrative Hearings	Lisa Turner	August 2018

Projects	Estimated 2018	Budgeted 2019	Requested 2020	Requested 2021
Integrated Case Management System	\$0	\$1,420,000	\$0	\$0
IT Related Services	\$442,943	\$0	\$0	\$0
Cyber Security	\$0	\$245,000	\$0	\$0
Hearing Room Refresh	\$93,834	\$0	\$0	\$0
Office Expansion	\$24,261	\$0	\$0	\$0
Audio Equipment Install	\$71,817	\$0	\$0	\$0
Hurricane Harvey Expenditures	\$85,095	\$0	\$0	\$0
Total, All Projects	\$717,949	\$1,665,000	\$0	\$0

Agency Code:	Agency Name:	Prepared By:	Date:
360	State Office of Administrative Hearings	Lisa Turner	August 2018

2018-19		2020-21
PROJECT:	Integrated Case Management System	PROJECT:
ALLOCATION TO ST	RATEGY:	ALLOCATION TO STRATEGY:

Strategy	OOE/MOF		Estimated	Budgeted	Requested	Requested
Code	Code	Strategy Allocation	2018	2019	2020	2021
		Object of Expense:				
3006	5000	Capital Expenditures	\$0	\$1,420,000		
		Total, Object of Expense	\$0	\$1,420,000	\$0	\$0
		Method of Financing:				
3006	0001	General Revenue	\$0	\$1,420,000	\$0	\$0
		Total, Method of Financing	\$0	\$1,420,000	\$0	\$0

Total, Method of Financing \$0 \$1,420,000 \$0 \$0 Project Description for the 2018-19 Biennium: Procurement of the Integrated Case Management System. Project Description and Allocation Purpose for the 2020-21 Biennium:

Agency Code:	Agency Name:	Prepared By:	Date:
360	State Office of Administrative Hearings	Lisa Turner	August 2018

2018-19		2020-21
PROJECT:	IT Related Services	PROJECT:
ALLOCATION TO STRATEGY:		ALLOCATION TO STRATEGY:

Strategy	OOE/MOF		Estimated	Budgeted	Requested	Requested
Code	Code	Strategy Allocation	2018	2019	2020	2021
		Object of Expense:				
3006	2009	Other Operating Expenditures	\$442,943	\$0	\$0	\$0
		Total, Object of Expense	\$442,943	\$0	\$0	\$0
		Method of Financing:				
3006 3006		General Revenue Interagency Contracts	\$274,625 \$168,318	\$0	\$0	\$0
		Total, Method of Financing	\$442,943	\$0	\$0	\$0

Project Description for the 2018-19 Biennium:

IT related services used to standardize processes and procedures in preparation for Case Management System procurement.

Project Description and Allocation Purpose for the 2020-21 Biennium:

Agency Code:	Agency Name:	Prepared By:	Date:
360	State Office of Administrative Hearings	Lisa Turner	August 2018

2018-19		2020-21
PROJECT:	Cyber Security	PROJECT:
ALLOCATION TO STRATEGY:		ALLOCATION TO STRATEGY:

Strategy	OOE/MOF		Estimated	Budgeted	Requested	Requested
Code	Code	Strategy Allocation	2018	2019	2020	2021
		Object of Expense:				
3006	2009	Other Operating Expenditures		\$208,250	\$0	\$0
3009	2009	Other Operating Expenditures		\$36,750		
		Total, Object of Expense	\$0	\$245,000	\$0	\$0
		Made Laf Plana de la				
		Method of Financing:				
3006	0001	General Revenue		\$129,115	\$0	\$0
3006		Interagency Contracts		\$79,135		
3009		General Revenue		\$22,785		
3009		Interagency		\$13,965		
		Total, Method of Financing	\$0	\$245,000	\$0	\$0

Project Description for the 2018-19 Biennium: Purchase Cyber Security Netwatch Managed Services in 2019. Project Description and Allocation Purpose for the 2020-21 Biennium:

Agency Code:	Agency Name:	Prepared By:	Date:
360	State Office of Administrative Hearings	Lisa Turner	August 2018

2018-19		2020-21
PROJECT:	Hearing Room Refresh	PROJECT:
ALLOCATION TO STRATEGY:		ALLOCATION TO STRATEGY:

Strategy	OOE/MOF		Estimated	Budgeted	Requested	Requested
Code	Code	Strategy Allocation	2018	2019	2020	2021
		Object of Expense:				
3006	2009	Other Operating Expenditures	\$16,080	\$0	\$0	\$0
3006	5000	Capital Expenditures	\$77,754			
		Total, Object of Expense	\$93,834	\$0	\$0	\$0
		Method of Financing:				
3006 3006	0001	General Revenue Interagency Contracts	\$58,177 \$35,657	\$0	\$0	\$0
		Total, Method of Financing	\$93,834	\$0	\$0	\$0

Total, Method of Financing \$93,834 \$0 \$0 \$0 Project Description for the 2018-19 Biennium: Refresh of all Austin hearing rooms, paint and carpet. Project Description and Allocation Purpose for the 2020-21 Biennium:

Agency Code:	Agency Name:	Prepared By:	Date:
360	State Office of Administrative Hearings	Lisa Turner	August 2018

2018-19		2020-21	
PROJECT:	Office Expansion	PROJECT:	
ALLOCATION TO STRATEGY:		ALLOCATION TO STRATEGY:	

Strategy	OOE/MOF		Estimated	Budgeted	Requested	Requested
Code	Code	Strategy Allocation	2018	2019	2020	2021
		Object of Expense:				
3006	2009	Other Operating Expenditures	\$21,139	\$0	\$0	\$0
3009	2009	Other Operating Expenditures	\$3,122			
		Total, Object of Expense	\$24,261	\$0	\$0	\$0
		Method of Financing:				
3006	0001	General Revenue	\$13,106	\$0	\$0	\$0
3006		Interagency	\$8,033			
3009		General Revenue	\$1,935			
3009		Interagency	\$1,186			
		Total, Method of Financing	\$24,261	\$0	\$0	\$0

Project Description for the 2018-19 Biennium:

This project is expanding the available working space within the existing Austin office in order to fill current vacant positions.

Project Description and Allocation Purpose for the 2020-21 Biennium:

Agency Code:	Agency Name:	Prepared By:	Date:
360	State Office of Administrative Hearings	Lisa Turner	August 2018

2018-19
PROJECT: Audio Equipment Install
ALLOCATION TO STRATEGY:

ALLOCATION TO STRATEGY:

2020-21
PROJECT:
ALLOCATION TO STRATEGY:

Strategy	OOE/MOF		Estimated	Budgeted	Requested	Requested
Code	Code	Strategy Allocation	2018	2019	2020	2021
		Object of Expense:				
3006	2009	Other Operating Expenditures	\$71,817	\$0	\$0	\$0
		Total, Object of Expense	\$71,817	\$0	\$0	\$0
		Method of Financing:				
3006	0001	General Revenue Interagency Contracts	\$44,527 \$27,290	\$0	\$0	\$0
		Total, Method of Financing	\$71,817	\$0	\$0	\$0

Total, Method of Financing \$71,817 \$0 \$0 \$0 Project Description for the 2018-19 Biennium: Installation of audio equipment for SOAH hearing rooms. Project Description and Allocation Purpose for the 2020-21 Biennium:

	<u> </u>		
Agency Code:	Agency Name:	Prepared By:	Date:
360	State Office of Administrative Hearings	Lisa Turner	August 2018

2018-19		2020-21
PROJECT:	Hurricane Harvey Expenditures	PROJECT:
ALLOCATION TO S	TRATEGY:	ALLOCATION TO STRATEGY:

Strategy	OOE/MOF		Estimated	Budgeted	Requested	Requested
Code	Code	Strategy Allocation	2018	2019	2020	2021
		Object of Expense:				
3006	2003	Consumable Supplies	\$2,219	\$0	\$0	\$0
3006	2004	Utilities	\$1,657			
3006	2005	Travel	\$1,485			
3006	2006	Rent-Building	\$1,489			
3006	2007	Rent-Machine and Other	\$516			
3006	2009	Other Operating Expense	\$77,729			
				•	•	•
		Total, Object of Expense	\$85,095	\$0	\$0	\$0
		Method of Financing:				
3006	0001	General Revenue	\$85,095	\$0	\$0	\$0
		Total Mathe Lat Phase to a	#05.005	Φ0	Φ0	ФО
		Total, Method of Financing	\$85,095	\$0	\$0	\$0

Total, Method of Financing \$85,095 \$0 \$0 \$0 Project Description for the 2018-19 Biennium: Expenditures as reported for Hurricane Harvey Project Description and Allocation Purpose for the 2020-21 Biennium:

6.E. Estimated Revenue Collections Supporting Schedule

86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency Code: 360 Agency name: State Office of Administrative Hea	arings				
FUND/ACCOUNT	Act 2017	Exp 2018	Exp 2019	Bud 2020	Est 2021
Appropriated Receipts Beginning Balance (Unencumbered):	\$52,818	\$60.000	\$100,000	\$80,000	\$80,000
Estimated Revenue:					
Ending Fund/Account Balance	\$52,818	\$60,000	\$100,000	\$80,000	\$80,000

REVENUE ASSUMPTIONS:

Receipts for Transcripts are adjusted as anticipated for ALR hearings.

CONTACT PERSON:

Kim Dudish

6.E. Estimated Revenue Collections Supporting Schedule

86th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency Code: 360 Agency name: State Office of Administrative Hea	rings				
FUND/ACCOUNT	Act 2017	Exp 2018	Exp 2019	Bud 2020	Est 2021
777 Interagency Contracts Beginning Balance (Unencumbered): Estimated Revenue:	\$4,238,561	\$4,685.204	\$4,882,092	\$4,832,100	\$4,832,100
Ending Fund/Account Balance	\$4,238,561	\$4,685,204	\$4,882,092	\$4,832,100	\$4,832,100

REVENUE ASSUMPTIONS:

Revenue is based on projections received directly from referring agencies.

CONTACT PERSON:

Kim Dudish

10 % REDUCTION

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) Date: 8/7/2018 Time: 3:15:33PM

Agency code: 360 Agency name: State Office of Administrative Hearings

	REVENUE LOSS			REDUCT	REDUCTION AMOUNT			AMOUNT	TARGET
Item Priority and Name/			Biennial			Biennial			Biennial
Method of Financing	2020 2021 Total		2020	2021 Total 2020			2021	Total	

1 First 2.5% - FTE Attrition

Category: Across the Board Reductions

Item Comment: This reduction would delay the hiring of vacated positions in Hearings and Administration by six to twelve months. It is also anticipated that some vacated positions in Hearings could be hired in at a lower salary. Depending on positions vacated, agency referrals, and length of time left open, there could be an impact on SOAH's performance measures and a result in a delay in hearing and closing cases. A reduction in Hearings support and Administration will reflect in a corresponding reduction in ALJ efficiency and timeliness.

Strategy: 1-1-1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

1 General Revenue Fund General Revenue Funds Total	\$0 \$0	\$0 \$0	\$0 \$0	\$167,590 \$167,590	\$167,590 \$167,590	\$335,180 \$335,180	\$5,923,297 \$5,923,297	\$5,923,297 \$5,923,297	\$11,846,594 \$11,846,594
Strategy: 2-1-1 Indirect Administration	1								
General Revenue Funds									
1 General Revenue Fund	\$0	\$0	\$0	\$26,924	\$26,925	\$53,849	\$1,061,187	\$1,061,187	\$2,122,374
General Revenue Funds Total	\$0	\$0	\$0	\$26,924	\$26,925	\$53,849	\$1,061,187	\$1,061,187	\$2,122,374
Item Total	\$0	\$0	\$0	\$194,514	\$194,515	\$389,029	\$6,984,484	\$6,984,484	\$13,968,968
FTE Reductions (From FY 2020 and FY 20	21 Base Requ	est)			3.0	3.0			

10 % REDUCTION

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) Date: 8/7/2018 Time: 3:15:33PM

Agency code: 360 Agency name: State Office of Administrative Hearings

	REVENUE LOSS			REDUCT	REDUCTION AMOUNT			AMOUNT	TARGET
Item Priority and Name/			Biennial			Biennial			Biennial
Method of Financing	2020 2021 Total		2020	2021 Total 2020			2021	Total	

2 Second 2.5% - FTE Attrition

Category: Programs - Service Reductions (FTEs-Hiring Freeze)

Item Comment: This reduction eliminates one Administrative Law Judge position. SOAH anticipates this reduction would be realized through attrition. Depending on positions vacated, agency referrals, and length of time left open, there could be an impact on SOAH's performance measures and a result in a delay in hearing and closing cases.

Strategy: 1-1-1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

General Revenue Funds

1 General Revenue Fund	\$0	\$0	\$0	\$88,800	\$88,800	\$177,600	\$5,923,297	\$5,923,297	\$11,846,594
General Revenue Funds Total	\$0	\$0	\$0	\$88,800	\$88,800	\$177,600	\$5,923,297	\$5,923,297	\$11,846,594
Item Total	\$0	\$0	\$0	\$88,800	\$88,800	\$177,600	\$5,923,297	\$5,923,297	\$11,846,594
FTE Reductions (From FY 2020 and F	Y 2021 Base Regi	iest)			1.0	1.0			

3 Second 2.5% Continued - Expenditure Reductions

Category: Across the Board Reductions

Item Comment: This reduction impacts overall agency spending. It would delay the PC replacement refresh, some training, software purchases, furniture and equipment replacement, and registration fees throughout the agency. The costs of most of these items will be required in future years.

Strategy: 1-1-1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

10 % REDUCTION

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) Date: 8/7/2018 Time: 3:15:33PM

Agency code: 360 Agency name: State Office of Administrative Hearings

	REVENU	E LOSS		REDU	CTION AMOU	PROGRA	AM AMOUNT	TARGET	
Item Priority and Name/			Biennial			Biennial			Biennial
Method of Financing	2020	2021	Total	2020	2021	Total	2020	2021	Total
1 General Revenue Fund	\$0	\$0	\$0	\$94,514	\$94,514	\$189,028	\$5,923,297	\$5,923,297	\$11,846,594
General Revenue Funds Total	\$0	\$0	\$0	\$94,514	\$94,514	\$189,028	\$5,923,297	\$5,923,297	\$11,846,594
Strategy: 2-1-1 Indirect Administra <u>General Revenue Funds</u>	ation								
1 General Revenue Fund General Revenue Funds Total Item Total	\$0 \$0 \$0	\$0 \$0 \$0	\$0 \$0 \$0	\$11,200 \$11,200 \$105,714	\$11,200 \$11,200 \$105,714	\$22,400 \$22,400 \$211,428	\$1,061,187 \$1,061,187 \$6,984,484	\$1,061,187 \$1,061,187 \$6,984,484	\$2,122,374 \$2,122,374 \$13,968,968

FTE Reductions (From FY 2020 and FY 2021 Base Request)

4 Third 2.5% - FTE Attrition

Category: Across the Board Reductions

Item Comment: This reductions would eliminate two positions in Hearings, one position in Administration, and delay the hiring by one year of another position in Administration. Depending on positions vacated, agency referrals, and length of time left open, there could be an impact on SOAH's performance measures and a result in a delay in hearing and closing cases.

Strategy: 1-1-1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

1 General Revenue Fund	\$0	\$0	\$0	\$121,024	\$121,024	\$242,048	\$5,923,297	\$5,923,297	\$11,846,594

10 % REDUCTION

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) Date: 8/7/2018 Time: 3:15:33PM

Agency code: 360 Agency name: State Office of Administrative Hearings

	REVENU	E LOSS		REDU	M AMOUNT	TARGET				
Item Priority and Name/			Biennial			Biennial			Biennial	
Method of Financing	2020	2021	Total	2020	2021	Total	2020	2021	Total	
General Revenue Funds Total	\$0	\$0	\$0	\$121,024	\$121,024	\$242,048	\$5,923,297	\$5,923,297	\$11,846,594	
Strategy: 2-1-1 Indirect Administrat	ion									
General Revenue Funds										
1 General Revenue Fund	\$0	\$0	\$0	\$73,490	\$73,490	\$146,980	\$1,061,187	\$1,061,187	\$2,122,374	
General Revenue Funds Total	\$0	\$0	\$0	\$73,490	\$73,490	\$146,980	\$1,061,187	\$1,061,187	\$2,122,374	
Item Total	\$0	\$0	\$0	\$194,514	\$194,514	\$389,028	\$6,984,484	\$6,984,484	\$13,968,968	
FTE Reductions (From FY 2020 and FY	2021 Base Re	quest)			3.5	3.5				

5 Fourth 2.5% - FTE Attrition

Category: Programs - Service Reductions (FTEs-Hiring Freeze)

Item Comment: This reduction eliminates two Administrative Law Judge positions. SOAH anticipates this reduction would be realized through attrition. Depending on positions vacated, agency referrals, and length of time left open, there could be an impact on SOAH's performance measures and a result in a delay in hearing and closing cases.

Strategy: 1-1-1 Conduct Hearings and Prepare Proposals for Decisions and Final Orders

1 General Revenue Fund	\$0	\$0	\$0	\$194,514	\$194,514	\$389,028	\$5,923,297	\$5,923,297	\$11,846,594
General Revenue Funds Total	\$0	\$0	\$0	\$194,514	\$194,514	\$389,028	\$5,923,297	\$5,923,297	\$11,846,594

10 % REDUCTION

86th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) Date: 8/7/2018 Time: 3:15:33PM

Agency code: 360 Agency name: State Office of Administrative Hearings

REVENUE LOSS				REDUCTION AMOUNT			PROGRAM AMOUNT		TARGET	
Item Priority and Name/			Biennial		Biennial			Biennial		
Method of Financing	2020	2021	Total	2020	2021	Total	2020	2021	Total	
Item Total	\$0	\$0	\$0	\$194,514	\$194,514	\$389,028	\$5,923,297	\$5,923,297	\$11,846,594	
FTE Reductions (From FY 2020 and FY 2021 Base Request)					2.0	2.0				
AGENCY TOTALS										
General Revenue Total				\$778,056	\$778,057	\$1,556,113	\$32,800,046	\$32,800,046	\$65,600,092	\$1,556,113
Agency Grand Total	\$0	\$0	\$0	\$778,056	\$778,057	\$1,556,113	\$32,800,046	\$32,800,046	\$65,600,092	\$1,556,113
Difference, Options Total Less Tar	get									
Agency FTE Reductions (From FY 2020 and FY 2021 Base Request)			9.5	9.5						
Article Total				\$778,056	\$778,057	\$1,556,113	\$32,800,046	\$32,800,046	\$65,600,092	
Statewide Total				\$778,056	\$778,057	\$1,556,113	\$32,800,046	\$32,800,046	\$65,600,092	